Zscaler Academy Training and Certification

Zscaler Academy offers a comprehensive array of training for Partners and Customers to develop the skills needed to effectively lead an organization's zero trust initiatives with the Zero Trust Exchange platform.

Zscaler Internet Access (ZIA) Certifications			
ZIA Administrator	This path introduces learners to the Zscaler Internet Access (ZIA) solution and administrative best practices. This path will prepare you to become a certified Zscaler Administrator (formerly ZCCA–IA). After completing this path you will be able to: • Describe what Zscaler Internet Access (ZIA) is and why it's important to your organization • Navigate the ZIA platform with ease to check various configurations • Identify traffic forwarding best practices • Recall user authentication methods and best practices • Review and adjust internet access and security policies • Resolve common internet access user issues with confidence	Certification Cost: $300 or 1 EDU Credit	eLearning [free] Duration: 8 hours Exam [1 credit] Duration: 75 minutes
ZIA Professional	The ZIA Professional path is the second level of Zscaler Internet Access Training and Certification. This path builds on skills learned in the ZIA Administrator path. In this path you will: • Configure the various methods for traffic forwarding and authentication. • Deploy and manage Client Connector. • Configure advanced options, including Bandwidth Control, DNS Security, and Nanolog Streaming Service (NSS). Certification valid for 3 years *Formerly called ZCCP–IA	Certification Cost: $600 or 2 EDU Credits	eLearning [free] Duration: 8 hours Live Lab [2 credits] Duration: 8 hours

Zscaler Private Access (ZPA) Certifications

ZPA Administrator	The ZPA Administrator path covers an introduction and fundamentals of the Zscaler Private Access (ZPA) solution. In this path you will: • The fundamentals of the ZPA architecture, some key requirements, components, and features. • How to deploy key ZPA infrastructure and configure the service, using the recommended step-by-step process. • The fundamentals of Zscaler Client Connector, and the specifics of how it is used for ZPA connectivity. • The basics of ZPA health monitoring and how to configure the Log Streaming Service (LSS). • The available Zscaler Support services, and some troubleshooting fundamentals for the ZPA service. Certification valid for 3 years *Formerly called ZCCA-PA	Certification Cost: $300 or 1 EDU Credit	eLearning [free] Duration: 6 hours Exam [1 credit] Duration: 90 minutes
ZPA Professional	The ZPA Professional path is the second level of Zscaler Private Access Training and Certification. In this path you will: • Learn more about the ZPA architecture, security, privacy, and best practices, plus a detailed look at the App Connector deployment option and the Private Service Edge. • Understand principles of ZPA policy and how to evolve it to better protect your end-user data connections, plus some best practices and troubleshooting tips. • Explore a few ZPA features including, browser access, machine tunnel, and the user portal. • Learn several SAML deployment options for end-user and admin SSO, plus a look at enabling SCIM functionality. • Learn how to enroll Client Connector on iOS devices using Kerberos and SCEP certificates deployed from Microsoft Intune. Certification valid for 3 years *Formerly called ZCCP-PA	Certification Cost: $600 or 2 EDU Credits	eLearning [free] Duration: 6 hours Exam [2 credits] Duration: 90 minutes Live Lab [2 credits] Duration: 8 hours

Zscaler Digital Experience (ZDX) Certifications

ZDX Administrator	The ZDX Administrator path details how to configure and manage a ZDX tenant and troubleshoot end-user experience issues. In this path you will: • View dashboards and graphs to identify application, network, and user issues. • Learn how to configure a ZDX tenant. • Troubleshoot user-reported performance problems. Certification valid for 3 years *Formerly called ZCCA-ZDX	Certification Cost: $300 or 1 EDU Credit	eLearning [free] Duration: 4 hours Exam [1 credit] Duration: 90 minutes

For information on live or in person training reach out to **training@zscaler.com** or work with your account team.

For more details and to purchase training, please see:

zscaler.com/resources/training-certification-overview