



Zscaler Professional Services

Bolstered by thousands of implementations, our experts will guide you through the swift and successful launch of the Zscaler Zero Trust Exchange™ platform.

Benefits

Rapid implementation

By engaging Zscaler Professional Services, businesses of all shapes and sizes can take advantage of Zscaler security and management solutions in a matter of days. You will immediately benefit from advanced web security and threat protection as well as access to threat updates and new features.

Minimal effort, maximum value

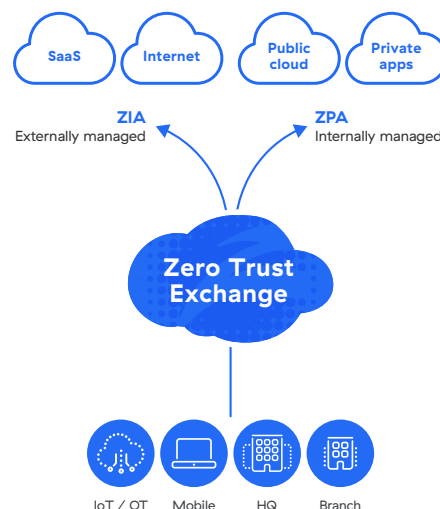
Zscaler Professional Services are designed to minimize the learning curve and effort for IT as well as your security and audit teams, freeing up resources while maximizing the value of our innovative security platform.

Get your configuration right from the start

Zscaler Professional Services guides you through the process of configuring the Zscaler platform to suit your organization's particular access needs and security policies—from multiple office locations and functional organizations to specific users or groups of users.

Assistance to ensure successful rollout

Zscaler Professional Services will supplement your technical team in conducting a successful launch across all points of user access and all teams involved in managing your policies and security.



THE ZSCALER PLATFORM

Our award-winning platform delivers a safe and productive internet experience for every user, from any device and from any location. It was born in the cloud, for the cloud, to deliver a mission-critical enterprise security service. Operating in more than 150+ data centers around the world, Zscaler enables organizations to fully leverage the promise of cloud and mobile computing with unparalleled and uncompromising protection and performance.

Service Details

Zscaler deployment methodology and packages comparison

- Consult on best practices for Zscaler Internet Access™ (ZIA™) and/or Zscaler Private Access™ (ZPA™) service usage via a series of conference calls and/or on-site sessions.

STAGE 1- DESIGN		STAGE 2- BUILD		STAGE 3- TRAFFIC ROLL-OUT	
Hand-Over	Design	Configure Guidance	Test Guidance	Pilot	Production
<ul style="list-style-type: none"> Hand-over from sales 	<ul style="list-style-type: none"> Complete design Document design Migration strategy Test strategy 	<ul style="list-style-type: none"> Traffic forwarding Authentication Policy structure Reporting 	<ul style="list-style-type: none"> Internal IT testing Test key applications Test business process 	<ul style="list-style-type: none"> Select users 1 site 	<ul style="list-style-type: none"> Production Multiple sites Mobile users

	Scope	Deployed Essential →	Deployed Advanced →	Deployed Enterprise →	Deployed Enterprise Plus →	Health Checks →	Custom Professional Services				
SKU		ZCES-DEP-ESS	ZCES-DEP-ADV	ZCES-DEP-ENT	ZCES-DEP-ENT-PLUS	PS Credit Offering ZCES-PRO-CREDITS	ZCES-PRO-SVC ZCES-PRO-SVC-CUST				
Planning	Architecture + Design Plan	✓	✓	✓	✓	Review current Zscaler implementation and operations, provide leading practices, recommendations and remediation plan	Custom Statement of Work per customer requirements, provide scope, deliverables, milestones and schedule in all areas of Zscaler implementation				
	Project Management	—	✓	✓	✓						
	Education Credits	10 Credits	10 Credits	20 Credits	40 Credits						
Initial Deployment	Traffic Forwarding	Client Connector + tunnels	Client Connector + tunnels	Client Connector + tunnels	Client Connector + tunnels			Review current Zscaler implementation and operations, provide leading practices, recommendations and remediation plan	Custom Statement of Work per customer requirements, provide scope, deliverables, milestones and schedule in all areas of Zscaler implementation		
	User Authentication + Provisioning	Identity provider integration, hosted DB	Identity provider integration, hosted DB, LDAP	Identity provider integration, hosted DB, LDAP, other	Identity provider integration, hosted DB, LDAP, other						
	Template Policy Recommendations	✓	✓	✓	✓						
	Test Cases & Pilot	5 users	25 users	75 users	150 users test plan pilot readiness plan						
Advanced Deployment	Advanced Policies	—	✓	✓	Full implementation					Review current Zscaler implementation and operations, provide leading practices, recommendations and remediation plan	Custom Statement of Work per customer requirements, provide scope, deliverables, milestones and schedule in all areas of Zscaler implementation
	SSL Inspection	✓	✓	✓	✓						
	Mobile Devices (iOS / Android)	—	Pilot for first 5 users per platform	✓	✓						
	Reporting	Built-in analytics	Built-in analytics	Built-in analytics + SIEM Integration	Built-in analytics + SIEM Integration						
	Production Support	✓	✓	✓	✓						
Engagement	Remote	✓	✓	✓	✓	✓	Based on SOW				
	Onsite Days*	—	—	—	One 3-day visit*	—	Based on SOW				
	Duration	Up to 3 months	Up to 3 months	Up to 6 months	Up to 6 months	up to 20 Hours/not to exceed 4 weeks	Based on SOW				
	Deployment Add-On	Add an Onsite Design Workshop (up to 3 days) to any deployment package (Use SKU ZCES-PRO-CREDITS ; 26 CR)				N/A	N/A				
Disclaimer	Zscaler Deployment and Professional Services Disclaimer										



Experience your world, secured.™

About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so that customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SSE-based Zero Trust Exchange is the world's largest inline cloud security platform. Learn more at [zscaler.com](https://www.zscaler.com) or follow us on Twitter @zscaler.

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