Zscaler Cyber Academy

Zscaler for Users — Administrator (EDU-200)

COURSE OUTLINE

Zscaler Cyber Academy Catalog

FOR PROSPECTS

Mastering the Fundamentals of Zero Trust (EDU-104)
eLearning + Lab + Test
2.5 hours

1 Foundation Courses

Zero Trust Cyber Associate (ZTCA)
eLearning + Exam
Self-paced 7 hours
→ Zero Trust Cyber Associate

Introduction to Cybersecurity (EDU-102)
eLearning + Test
Self-paced 4.5 hours

Introduction to Networking for Cyber Professionals (EDU-101)
eLearning + Test
Self-paced 4.5 hours

2 Role-Based Platform Learning Paths

Zscaler for Users — Administrator (EDU-200)
eLearning + Lab + Exam
26 hours
→ Zscaler Digital Transformation Administrator

→ **Zscaler for Users — Engineer (EDU-202)**
eLearning + Lab + Exam
41.5 hours
→ Zscaler Digital Transformation Engineer

COMING SOON
Zscaler for Users — Architect (EDU-XXX)
eLearning + Lab + Exam
Upcoming

Zscaler for Users — Delivery Consultant (EDU-302)
eLearning + Test + Lab
28 hours
→ Zscaler Digital Delivery Consultant

3 Specialization Courses

DATA SECURITY
- **Data Security (EDU-220)** — eLearning + Lab + Test — 8 hours
- **Endpoint DLP (EDU-222)** — eLearning + Lab + Test — 5 hours

CYBERTHREAT PROTECTION
- **Cyberthreat Protection (EDU-230)** — eLearning + Lab + Test — 9.5 hours
- **Broswer Isolation (EDU-233)** — eLearning + Lab + Test — 4 hours

ZERO TRUST NETWORKING
- **Zscaler for Workloads (EDU-240)** — eLearning + Lab + Test — 9.5 hours
- **Zscaler Zero Trust Branch (EDU-280)** — eLearning + Lab + Test — 9 hours

SECURITY OPERATIONS
- **Deception (EDU-238)** — eLearning + Lab + Test — 6 hours
- **Security Operations (EDU-250)** — eLearning + Lab + Test — 10 hours

ZSCALER DIGITAL EXPERIENCE
- **ZDX Operationalization (EDU-310)** — eLearning + Lab + Exam — 16 hours
  → Zscaler Digital Experience Administrator

ZSCALER TROUBLESHOOTING ESSENTIALS
- **Troubleshooting Basics (EDU-260)** — eLearning + Lab + Test — 12.5 hours

ZSCALER ZERO TRUST AUTOMATION
- **Zscaler Zero Trust Automation (EDU-270)** — eLearning + Lab + Test — 7 hours

1. If you are new to the space, start with Foundation Courses.
2. Otherwise, start with EDU-200 within the Platform learning paths.
3. Once you have completed the baseline learning path (EDU-200), you can then progress higher within the Platform courses or take one of the specialization courses.

EDU-200 Learning Journey Map

The recommended path for completing the Administrator learning journey is to complete the 10 elearning courses, then take the hands-on labs, and finally sign up for the proctored exam. Upon the successful completion of this exam, you'll be awarded the Zscaler Digital Transformation Administrator (ZDTA) Certification.

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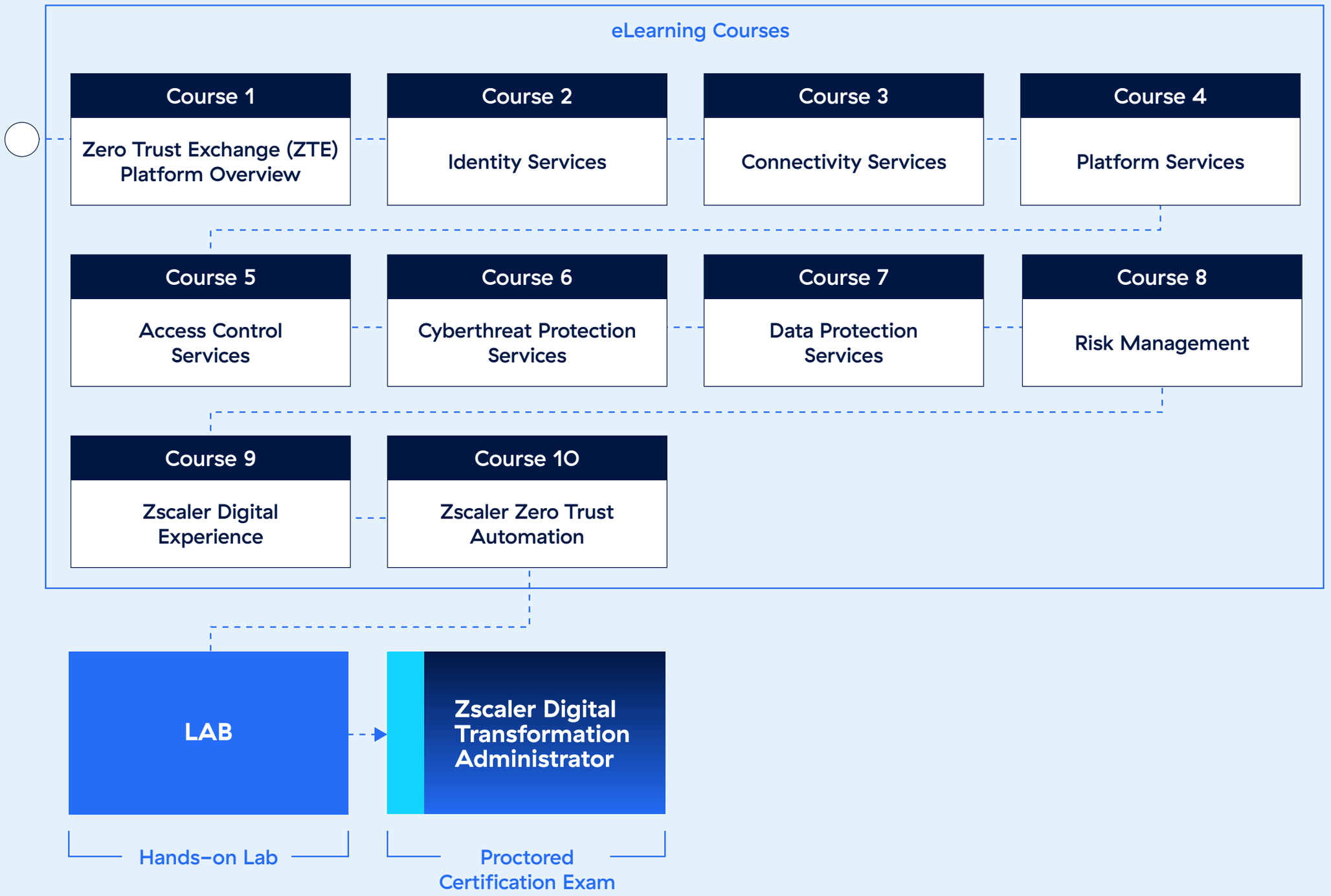
OUR LEARNING PATH

Zscaler for Users — Administrator (EDU-200) Learning Path



LEARNING OUTCOMES

Once you complete this course, you will be able to:

- Get an overview of the Zero Trust Exchange and key use cases for adopting Zscaler for Users.
- Configure the basic functions of the Zscaler platform.
- Explore Zero Trust Exchange services and capabilities, including connectivity, platform, access control, cybersecurity, data protection, risk management, digital experience, and zero trust automation.

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eLearning Details

Prerequisites	None
Proficiency	Intermediate
Description	By the end of this course you will an overview of the Zero Trust Exchange and key use cases for adopting Zscaler for Users, you will be able to configure the basic functions of the Zscaler platform. explore Zero Trust Exchange services and capabilities, including connectivity, platform, access control, cybersecurity, data protection, risk management, digital experience, and zero trust automation.
Duration	16.5 hours
Type	Self-paced
Completion Criteria	Complete the eLearning
Available Language(s)	English
Price per Set	Free

eLearning Outline

Topics	Sub Topic
Zero Trust Exchange Overview	• The Need for Digital Transformation • Zscaler Zero Trust Exchange Main Offerings
Identity Services	• Authentication and Authorization • SAML, SCIM, and OIDC • About ZIdentity • Getting Started with ZIdentity • ZIdentity Administration • Policies and Audit Logs
Connectivity Services	• Connectivity Services Basics • Zscaler Client Connector • Zscaler Client Connector Overview • Zscaler Client Connector Key Features • Zscaler Client Connector Consideration • Installing Client Connector • Zscaler Client Connector UI Demonstration

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Topics	Sub Topic
Connectivity Services	• ZIA Forwarding Profiles and Proxy • Application Profile • App Connectors • Application, Application Segment and Segment Group • App Connector, App Connector Group and Server Group • Connections to Private Access App Connectors • Deploying App Connectors in Various Environments • Deploy App Connectors • App Connector Demo
Platform Services	• Device Posture • Trusted Networks • Browser Access • TLS Inspection • Deploying TLS Inspection • Policy Framework • Policy Components of the Zero Trust Exchange • Authentication Policy • Policy for Internet Access • Policy for Private Access • Policy for Zscaler Digital Experience
Access Control Services	• Cloud App Control, URL Filtering, and File Type Control • File Type Control • Bandwidth Control • Microsoft 365 • Private Application Access • Segmentation • Application Segmentation • Firewall
Cyberthreat Protection Services	• What Is Cybersecurity? • Stages of a Cyberattack Framework • Types of Cyberattacks • How the Zscaler Zero Trust Exchange Platform Stops Cyberattacks • Malware Protection Overview • Cybersecurity Services Malware Protection • Advanced Threat Protection Overview • Command and Control Channels • Zscaler Advanced Threat Protection • Cloud Sandbox Overview • Intrusion Prevention System (IPS) Overview • Deception Overview • Identity Threat Detection and Response (ITDR) Overview

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Topics	Sub Topic
Cyberthreat Protection Services	• Private AppProtection Overview • Browser Isolation Overview • Detection and Response
Data Protection Services	• What Is Zscaler Data Protection? • AI-Driven Data Discovery • Secure Data in Motion • Secure SaaS Data • Secure Cloud and Endpoint Data • Secure BYOD
Risk Management	• Risk Management Overview • Types of Risk • A Challenging Risk Landscape • Key Capabilities to Effectively Manage Risk • Comprehensive Strategy for Effective Protection • Zscaler's Comprehensive Risk Management Suite • Zscaler Risk360 • How Risk360 Works • Risk360 Platform Benefits • Risk360 Capabilities: Quantification of Risk • Risk360 Capabilities: Intuitive Visualization and Reporting • Risk360 Capabilities: Actionable Insights for Remediation • Risk 360 Dashboard • Risk 360 Factors • Risk360 Asset Level Risk • Risk360 Insights • Risk360 Financial Risk • Board-Ready Reporting, Risk Mapping, and Guidance • UVM • Why is Vulnerability Management Still So Hard? • Introucing Zscaler Unified Vulnerability Management • The Power of the Data Fabric for Security • Delivering Real-World Impact • EASM • Deception • Identity Protection • Breach Predictor
Zscaler Digital Experience	• Introduction to ZDX • ZDX Score • ZDX Architecture Overview • ZDX Features and Functionality • ZDX Use Cases

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Topics	Sub Topic
Zscaler Automation	• API • Zscaler APIs • One API Overview • Intro to OneAPI

Hands-On Lab Details

Prerequisites	Zscaler for Users — Administrator (EDU-200) self paced eLearning course
Proficiency	Intermediate
Description	The Zscaler For Users — Administrator (EDU-200) Hands-On Lab builds on the Zscaler For Users — Administrator (EDU-200) eLearning by allowing students to practice the skills they learned in the eLearning portion. This lab session will help you: 1. Gain an overview of Zscaler's Zero Trust Exchange and the key use cases for adopting the Zscaler for Users platform of solutions 2. Configure the basic functions of ZIA, ZPA, and ZDX in order to get started utilizing the products 3. Explore the services and their capabilities offered by the Zero Trust Exchange including connectivity, platform, access control, cyber security, data protection, and digital experience
Duration	1 day, 8 hours
Type	Instructor-led hands-on lab
Completion Criteria	Complete all hands-on labs
Available Language(s)	English
Price per Seat	US $1200 (4 credits)

Lab Outline

Task	Sub Task
Lab 1: Connecting to the Virtual Lab	• Task 1.1: Test Your Lab Access and Start Your Environment • Task 1.2: Signing into ZIdentity Landing Page • Task 1.3: Verify Lab Access

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Task	Sub Task
Lab 2: Configuring Users, User Groups, and Entitlements	• Task 2.1: Download the Zscaler Client Connector • Task 2.2: Install the Zscaler Client Connector from the CLI with Install Options • Task 2.3: Create User Group, Users, and Assign Users to Service Entitlement (ZIA and ZDX) • Task 2.4: Create User Group and Assign a User to Administrative Entitlement (ZIA, ZPA, and ZDX) • Task 2.5: Assign Zscaler Global Administrator Administrative Access to a User • Task 2.6: Generate Audit Logs and Download Audit Logs • Task 2.7: View API Resources
Lab 3: Forwarding Traffic with Zscaler Client Connector	• Task 3.1: Configure Forwarding Options • Task 3.2: Login to the Zscaler Client Connector and Verify Protection
Lab 4: Configuring SSL Inspection Policies	• Task 4.1: Enable SSL Inspection for All Destinations • Task 4.2: Enable an SSL Exemption
Lab 5: Content Filtering & Access Control	• Task 5.1: View Threat Protection Configurations & Risk Reports • Task 5.2: Check Your Security Posture • Task 5.3: Configure Content Filtering Controls • Task 5.4: Test End User Experience with Content Filtering
Lab 6: Provisioning ZPA Infrastructure	• Task 6.1: Provision an App Connector • Task 6.2: Activate the App Connector
Lab 7: Add a Corporate Application	• Task 7.1: Add an Intranet Application • Task 7.2: Add an Access Policy for the Intranet Application • Task 7.3: Review Troubleshooting Information for the Intranet Application
Lab 8: Discover Corporate Applications	• Task 8.1: Configure Application Discovery • Task 8.2: Discover Applications
Lab 9: Performing Internet Threat Exposure Analysis	• Task 9.1: Test Cyber Risk Posture on Unprotected Device • Task 9.2: Connect to the Zero Trust Exchange • Task 9.3: Test Cyber Risk Posture on a Protected Device
Lab 10: Explore Application and Data Visibility	• Task 10.1: Login to Zscaler Internet Access Portal • Task 10.2: Visibility for all SaaS Applications Including AI & ML Based Apps

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Task	Sub Task
Lab 10: Explore Application and Data Visibility	• Task 10.3: View Data at Rest Discovery for Sanctioned Apps • Task 10.4: Viewing Gen AI Security Report
Lab 11: Protecting Against Data Loss	• Task 11.1: View Predefined DLP Dictionary • Task 11.2: View Custom Dictionaries — Regex and Phrases • Task 11.3: View Predefined and Custom DLP Engines • Task 11.4: Review DLP Configurations & Reports
Lab 12: Navigating to the Risk360 Portal	• Task 12.1: View Risk360 Dashboard
Lab 13: Navigating to the Deception Portal	• Task 13.1: Viewing Events on the Investigate Dashboard
Lab 14: Navigating the ZDX Admin Portal	• Task 14.1: View ZDX Performance Dashboard
Lab 15: Navigating the Incident, Self-Service, Application Overview	• Dashboard • Task 15.1: View Incidents Dashboard and Self Service Dashboard and Identify the Key Issue • Task 15.2: View Application Overview Dashboard • Task 15.3: View User Overview Dashboard

Certificate Exam Details

Prerequisites	Zscaler for Users — Administrator eLearning; ILT lab
Duration	90 minutes
Test Format	50 multiple-choice questions
Available Language(s)	English
Price per Attempt	US $300 (1 credit)

About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange™ platform protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SSE-based Zero Trust Exchange™ is the world's largest in-line cloud security platform. Learn more at **zscaler.com** or follow us on Twitter **@zscaler**.

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