

## CASE STUDY

# Dillen Bouwteam Builds on Security

Dillen Bouwteam is a Belgian company with a broad portfolio of construction services ranging from renovation of large and small projects and interior design, up to the new construction of business buildings. 50% of the staff is accessing the Internet and the corporate network remotely.

### The Challenge

The privately owned company relies on high-quality construction services, based on their in-house furniture atelier and expertise. A well-trained team is proud to finish their projects on time and within budget. As permanent and secure Internet access of the 50 employees is key to deliver their goals, they moved to the Cloud-based Web Security service of Zscaler to enable the constantly secured interaction with all involved parties and suppliers over the Internet.

Internet availability is crucial for Dillen Bouwteam as more and more of their business processes are built up digitally. Technical documentation and construction plans as well as access to information and suppliers for the building and renovation projects are handled online. 50% of the staff are mobile workers who are connected to the corporate network over laptops from small offices at construction sites or at home offices. To guarantee an effective and secure working environment for the road warriors, Dillen was aware that a Web Security solution was necessary to add to the security of the business. As the company had a high affinity to outsourced IT processes, Dillen's IT service provider Aurelium was recommending the Cloud-based Web Security Solution from Zscaler.

### The Solution

In alignment with Dillen's outsourced IT strategy, their IT services provider started to look for a Cloud-based Web security solution. In the evaluation process, the Gartner Magic Quadrant for Secure Web Gateway pointed towards Zscaler as the only true Cloud-based solution that did not require additional on-premise hardware or software. The Web security specialist offered Dillen a test installation for selected staff which was closely accompanied by the Zscaler team. All Internet traffic of the test users was routed through the Zscaler security Cloud on top of the Firewall and AV-solution.



#### THE CHALLENGE

- 50% of Dillen's staff was accessing the Internet remotely, without protection against Advanced Threats
- A truly Cloud-based solution was required

#### SOLUTION EVALUATION

- Test installation of Web Security Suite demonstrated effective Web filtering capability of Zscaler

#### THE ZSCALER DIFFERENCE

- Enhanced user satisfaction by minimizing traffic latency and enabling open browsing policy
- SAML-based authentication
- Ensured advanced security as well for remote users
- Analytics portal enabled fast reporting and demonstrated capability of the security Cloud

## The Zscaler Difference

### Advanced Security

Immediately after the implementation, the Direct-to-Cloud Network started detecting Advanced Threat attacks that could be blocked before infecting the network, PCs and Laptops of Dillen Bouwteam. Based on the performance of the test installation, the construction company decided to implement Zscaler's Web Security Suite for the whole team. The Advanced Threat filtering capability in combination with the speed of the service that provided hardly any latency and was thus not affecting the user experience negatively when accessing the Internet, were truly convincing. Furthermore, authentication with SAML SSO (with ADFS) benefits the end user's experience.

### Easy to install

Toon Dillen from Dillen's IT partner Aurelium: *"The configuration of the Zscaler service was easy and intuitive. The help features explained the set up process very well."* Next to the security performance of the Cloud service, the IT partner benefits from the new Analytics Portal of Zscaler. The effectiveness of blocking and filtering malware can be demonstrated through the automated reporting functionality. The detailed insight Zscaler offers would need a lot of storage and processing capacity with an on-premise solution just to handle the reporting. Not only with regards to the effectiveness of security, but from a cost point of view as well. *"We made the right decision for Dillen Bouwteam."*



#### WHY IT MATTERS

Internet access is crucial for Dillen Bouwteam as most of their business processes are digital.



**"Almost every week since we use Zscaler we see a Phishing attack or botnet infection being blocked from Dillen's network."**

- Toon Dillen, IT consultant at Aurelium

## About Zscaler

Zscaler is transforming enterprise networking and security with the world's largest Direct-to-Cloud Network, which securely enables the productivity benefits of cloud, mobile and social technologies without the cost and complexity of traditional on-premise appliances and software. The Zscaler Direct-to-Cloud Network processes daily more than 10 billion transactions from more than 10 million users in 180 countries across 100 global data centers with near-zero latency. Learn why more than 4,000 global enterprises choose Zscaler to enable end-user productivity, enforce security policy and streamline WAN performance. Visit us at [www.zscaler.com](http://www.zscaler.com).

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