



Zscaler Certification Candidate Handbook





Table of Contents

Introduction and Value Proposition	3
Certification Portfolio	3
Exam Details	3
Certification Candidate Requirements	4
Exam Registration Process	4
Taking the Exam	5
Exam Results/Scoring	6
Digital Badging	6
Recertification	7
Important Program Updates	7
Resources	8



Introduction and Value Proposition

The shift to Zero Trust architecture is accelerating as enterprises abandon legacy perimeter-based security for decentralized, cloud-native models. This transition has created a critical demand for verified expertise in Zscaler’s Zero Trust Exchange™. Zscaler Certification serves as a strategic investment for IT professionals and a quality assurance mechanism for organizations, validating mastery of modern security standards and unlocking pathways to high-impact, strategic roles.

Certification Portfolio



Zscaler offers a portfolio of industry-recognized certifications designed to validate specific roles and expertise levels:

- **Zscaler Digital Transformation Administrator (ZDTA):** Establishes foundational Zero Trust credibility; ideal for new security professionals and sales engineers.
- **Zscaler Digital Transformation Engineer (ZDTE):** Validates advanced deployment and complex strategy skills; targeted at experienced engineers and consultants.
- **Zscaler Digital Experience Administrator (ZDXA):** Focuses on performance optimization and user experience; essential for network operations specialists.

Exam Details

Certification	Purpose	Questions	Recommended Learning
Zscaler Digital Transformation Administrator (ZDTA)	Certifies that the candidate has the foundational knowledge and practical skills needed to configure and administer Zscaler’s Zero Trust Exchange platform for secure and efficient traffic management.	60 (multiple choice)	ZDTA Exam Blueprint, ZDTA Study Guide, Zscaler for Users – Administrator (EDU-200) eLearning, and Zscaler for Users – Administrator (EDU-200) Hands-On Lab.



Zscaler Digital Transformation Engineer (ZDTE)	Certifies that the candidate has the advanced knowledge and practical skills needed to configure, manage, and optimize the ZTNA platform for secure and efficient traffic management.	6O (multiple choice)	ZDTE Exam Blueprint, ZDTE Study Guide, Zscaler for Users – Engineer (EDU–202) eLearning, and Zscaler for Users – Engineer (EDU–202) Hands–On Lab.
Zscaler Digital Experience Administrator (ZDXA)	Certifies that the candidate has the advanced knowledge and hands–on skills needed to design, install, configure, maintain, and troubleshoot ZDX implementations.	6O (multiple choice)	ZDXA Exam Blueprint, ZDXA Study Guide, Zscaler Digital Experience Operationalization (EDU–310) eLearning, and Zscaler Digital Experience Operationalization (EDU–310) Hands–On Lab.

Certification Candidate Requirements

As of February 1, 2026, customers, partners, and Zscaler employees are no longer required to complete eLearning modules and Labs as mandatory prerequisites to schedule and take the ZDTA, ZDTE, and ZDXA exams. However, completing the recommended eLearning and hands–on lab activities remains highly encouraged to improve readiness and increase the likelihood of exam success.

Exam Registration Process

1. Visit the [Zscaler Cyber Academy](#) to access your account and course offerings.
2. Ensure your profile details (name, address, phone) are correct in your Cyber Academy account, as these are synced to Pearson VUE.
3. Once logged into the Cyber Academy, locate the desired certification exam.
4. Proceed to the Pearson VUE Zscaler page to finalize exam scheduling.
5. If you encounter issues (e.g., exam not visible, ZCID missing), contact Zscaler support via the appropriate channels as described in the certification resources.



Taking the Exam

There are two options for taking an exam through Pearson VUE:

1. In-person at a Pearson VUE Test Center.
2. At home via online proctor

Zscaler Certification exams are not open-note. This means that any reference material (notes, course documentation) is strictly prohibited. Both on-site and online proctors are trained to identify unauthorized materials or behavior.

Any perceived violation of the closed-book policy will result in automatic failure and forfeiture of registration fees.

ID Requirements

Candidates must present a valid, government-issued photo ID that matches the name used during registration. Accepted forms include a passport, driver's license, or national ID card. Failure to provide acceptable identification may result in denial of exam entry.

Pearson VUE Online Proctored Experience

To take an exam from home, ensure you have:

- A quiet, private, and well-lit workspace.
- A reliable internet connection.
- A functional webcam and microphone.
- The required testing software (OnVUE) installed and tested on your computer prior to your appointment.

Please note: We strongly recommend against using a work computer for your exam, as corporate IT restrictions may conflict with the required Secure Exam Browser (SEB). Depending on your setup, you may require administrative access to install this software. We encourage you to review the Pearson VUE system requirements before your appointment.

During the check-in process, you will be required to perform a room scan to ensure your testing environment is secure and free of unauthorized materials.



Both onsite and online exams will provide candidates with a running clock for time management purposes. Candidates are responsible for managing their time appropriately. Exam details are provided on each certification track page linked in the offerings table on our website. During the exam, candidates can mark questions “Flag for Review”, go back to previously answered questions, and will have a final opportunity to review all answers prior to submitting the exam for scoring. Once submitted, all scores are considered final.

Exam Results/Scoring

Immediately after submitting the exam, the candidate’s results (pass or fail) will be displayed. For candidates testing onsite, a printout of these results will be provided by the on-site proctor. Candidates testing via online proctoring will not receive a hard copy of their results but will have the option to print a score report via their Pearson VUE online account. **Candidates (both onsite and online) who pass the exam will not receive any additional feedback regarding exam performance.** Unsuccessful candidates (both onsite and online) can access additional information (including section feedback) via their Pearson VUE online account.

If you do not pass your exam, you may be eligible for a retake. Please review our [Certification Exam Retake Policy](#) for details on waiting periods and eligibility.

Digital Badging

Candidates who pass the exam will also receive, via email, a digital badge for use in an email signature, on networking/social media sites (e.g. LinkedIn), or for professional qualification verification purposes (e.g. HireRight or other recruiting agencies). Digital badges are unique to the candidates who earn them and cannot be altered, edited, or shared. This means your digital badges are yours (not your company’s or organization’s). For this reason, we highly recommend using your personal/permanent email address for your Credly account. This means that, regardless of your career path or employer, you always have access to your digital badges. You can add additional email addresses to your account, as well—as many as you like. For more information on your digital badging account, please visit [Credly](#).

IMPORTANT NOTE: If you have a new email address, ADD the email to your current Credly profile, and set that as the default. DO NOT create a brand new Credly account.

Recertification

Zscaler certifications require periodic recertification to remain valid. Recertification requires retaking and passing the current version of the certification exam. Credly digital badges will be re-issued upon passing the exam, with a new expiration date.

Additional details are provided in the [Recertification Policy and Procedure Guide](#).

Important Program Updates

The standard price for certification exams remains \$300 per attempt. Discounted exams are often offered at our premiere customer onsite event of the year, Zenith Live.



Resources

For official program details, updated blueprints, study guides, and to begin your learning journey, please visit the official resources below:

- [Zscaler Cyber Academy](#): The central hub for all course offerings and registration.
- [Pearson VUE Zscaler Page](#): For exam scheduling and account management.
- [Certification Exam Retake Policy](#): Detailed explanation of the exam retake policy and waiting periods.
- [Zscaler Certification FAQ](#): Detailed information on exam rules and requirements.
- [Zscaler Pearson VUE Account Creation Guide](#): Step-by-step instructions for creating your Pearson VUE Web Account.
- [Zscaler Pearson VUE Exam Scheduling Guide](#): Step-by-step instructions for scheduling and paying for your Certification exam.
- [Acceptable Use Policy | Zscaler](#)
- [Zscaler Certification Program Terms of Use](#)

About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange™ platform protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SSE-based Zero Trust Exchange™ is the world's largest in-line cloud security platform. Learn more at zscaler.com or follow us on Twitter [@zscaler](https://twitter.com/zscaler).

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**Act Fast.
Stay Secure.**