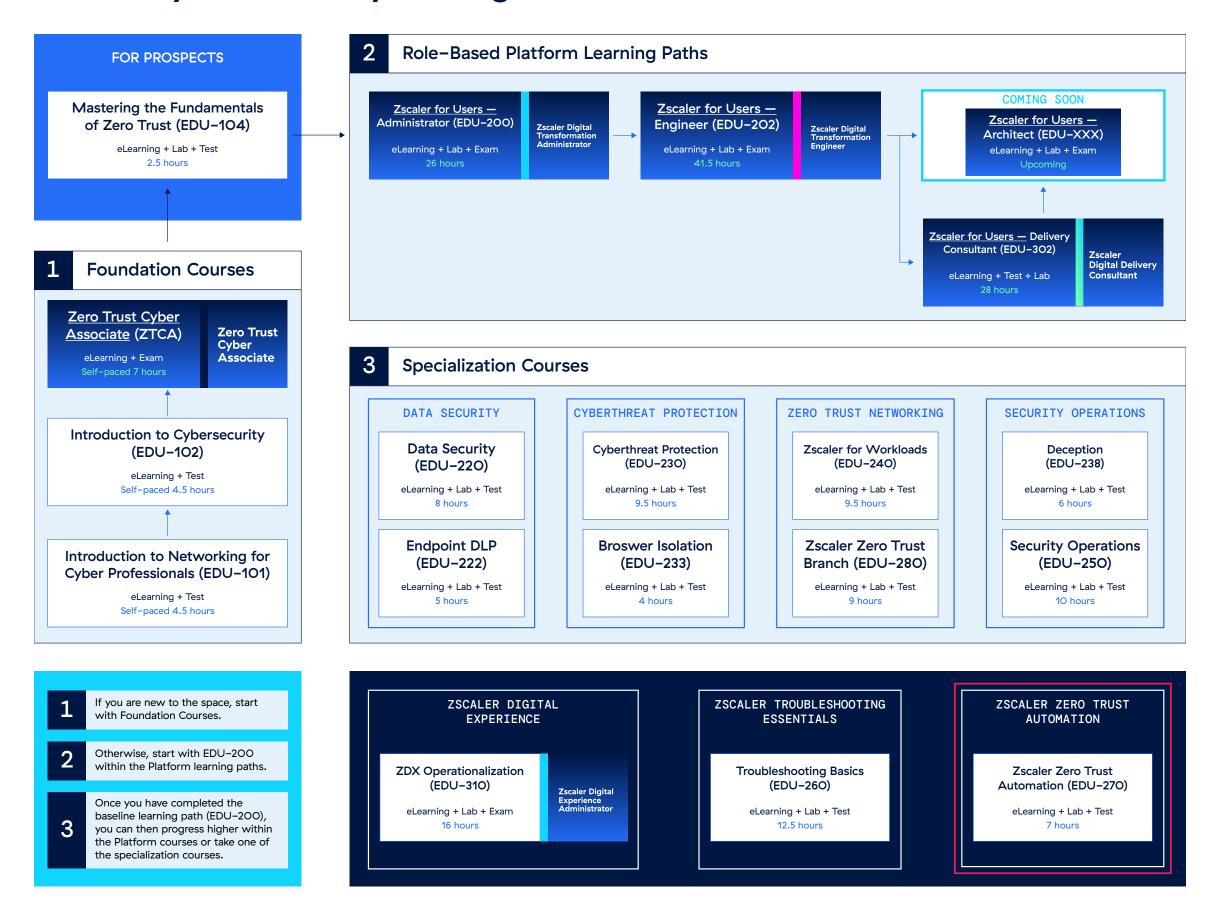
# Zscaler Cyber Academy



**Zscaler Zero Trust Automation (EDU-270)** 

**COURSE OUTLINE** 

### **Zscaler Cyber Academy Catalog**



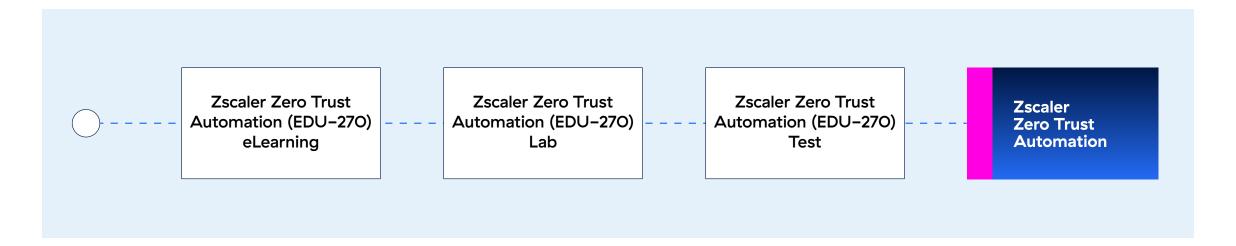


### **EDU-270 Learning Journey Map**

The recommended path for the Zscaler Zero Trust Automation learning journey is to complete the e-learning course, and then take the hands-on labs. Once these are completed, you can sign up for the certificate test. You will have 30 minutes to answer its 15 questions, with 3 re-tests. Upon passing the test, you'll earn the Zscaler Zero Trust Automation Certificate.

#### **OUR LEARNING PATH**

## Zscaler Zero Trust Automation (EDU-270) Learning Path



#### **LEARNING OUTCOMES**

Once you complete this course, you will be able to:

- Understand the basic concepts of APIs
- Discuss Zscaler APIs using ZIA, ZPA, ZDX, and Zscaler Client Connector endpoints
- Describe Zldentity, including its authentication and provisioning workflow
- Explain the role and importance of OneAPI within the Zscaler Automation Framework
- Configure OneAPI using Postman for various Zscaler services
- Describe the architecture and workflow of OneAPI within Zscaler Zero Trust Automation
- Identify common use cases for Zero Trust Automation
- Discuss the necessary troubleshooting steps and best practices for using OneAPI



# **eLearning Details**

Prerequisites	Basic knowledge of Python, APIs, RESTful APIs, Postman, Zscaler APIs
Proficiency	Intermediate
Description	In this course, you will explore the critical aspects of APIs, significant role of Zscaler legacy APIs, overview of Zscaler Zero Trust Automation, and key features of Zldentity. You will delve into the architecture and framework of Zscaler Zero Trust automation. You will also gain insights into common use cases, troubleshooting steps, and best practices for automation using OneAPI collection.
Duration	3 hours
Туре	Self-paced
Completion criteria	Complete the eLearning and Exam
Available language(s)	English
Price per set	Free

# **eLearning Outline**

Topics	Sub Topic
Introduction to APIs	<ul><li>What is an API?</li><li>RESTful APIs</li><li>Types of APIs</li></ul>
Zscaler APIs	<ul> <li>ZIA APIs</li> <li>ZPA APIs</li> <li>ZDX APIs</li> <li>Zscaler Client Connector APIs</li> <li>Zscaler Branch/Cloud Connector APIs</li> </ul>
ZIdentity Fundamentals	<ul> <li>Why Zldentity is Required?</li> <li>What is Zldentity?</li> <li>Authentication and Provisioning in Zldentity</li> <li>Accessing OneAPI</li> </ul>



Topics	Sub Topic
OneAPI Overview	<ul> <li>Traditional Automation Framework: Challenges</li> <li>Solution: Zscaler Zero Trust Automation</li> <li>What is OneAPI?</li> <li>Why OneAPI is Required?</li> <li>Key Benefits of OneAPI</li> <li>OneAPI Workflow</li> </ul>
Explore OneAPI in Detail	<ul> <li>API Client</li> <li>Editing/Deleting an API Client</li> <li>API Resources</li> <li>Access Tokens</li> <li>Configuring OneAPI Using Postman</li> </ul>
Zscaler Zero Trust Automation Architecture & Framework	<ul> <li>Zscaler API Architecture and Access</li> <li>Traditional Zscaler Automation Framework: Workflow</li> <li>Zscaler Zero Trust Automation Framework</li> </ul>
Common Use Cases for Zscaler Zero Trust Automation	<ul> <li>Use Case: Zscaler Internet Access</li> <li>Use Case: Zscaler Private Access</li> <li>Use Case: Zscaler Client Connector</li> </ul>
Basic Troubleshooting	<ul> <li>API Response Codes and Error Messages</li> <li>Rate Limiting</li> </ul>
Best Practices	<ul> <li>Secure API Usage</li> <li>Enhancing Scalability</li> <li>Deployment Methodologies</li> <li>Error Codes</li> <li>Rate Limiting</li> </ul>



# **Hands-On Lab Details**

Prerequisites	Zscaler Zero Trust Automation (EDU-270) — eLearning
Proficiency	Intermediate
Duration	4 hours
Туре	Instructor-led hands-on lab
Completion criteria	Complete all lab exercises
Available language(s)	English
Price per seat	\$300 (600 credits)

# **Lab Outline**

Task	Sub Task
Lab O: Getting Started	<ul> <li>Creating Client Credentials</li> <li>Getting Started With Postman</li> <li>Signing Into Postman — Corp Win Svr 2016</li> <li>Getting Started With Postman Collections</li> <li>Understanding Postman Teams &amp; Workspaces</li> <li>Cloning Your First Postman Flow</li> <li>Setting Postman Flow Environments</li> <li>Access Token Using Postman Flows</li> <li>Viewing Postman Requests from Flows</li> <li>Your First Zscaler Automation Flow</li> </ul>
Lab 1: SSL Inspection Rules Creation Using ZIA Public APIs	<ul> <li>Validation Before Automating SSL Inspection Policy</li> <li>Configuring SSL Inspection Policy Using OneAPI</li> <li>SSL Inspection Policy</li> <li>Validation After Automating SSL Inspection Rule</li> </ul>
Lab 2: Bulk Update of the URLs Under a URL Category	<ul> <li>Updating URLs Under a URL Category</li> <li>Validation Before Automating URL Category</li> <li>Bulk Update Using ZIA APIs</li> <li>Validation After Automating Bulk URL Category</li> </ul>
Lab 3: Firewall Filtering Policies Creation Using ZIA Public APIs	<ul> <li>Firewall Filtering Rule</li> <li>Validation Before Automating Firewall Filtering Policy</li> <li>Creating Firewall Rules Using ZIA APIs</li> <li>Validation After Automating Firewall Policy</li> </ul>

Task	Sub Task
Lab 4: App Segment and Access Policy Creation Using ZPA	<ul> <li>App Segment in ZPA</li> <li>Access Policy in ZPA</li> <li>Validation Before Creating Segments</li> <li>Validation Before Creating Access Policy</li> <li>Creation Using ZPA APIs</li> <li>Validation After Automating</li> </ul>
Lab 5: ZDX Diagnostics	<ul> <li>Diagnostics Overview</li> <li>Validation of Session Prior to Automation</li> <li>Initiating Diagnostics Session Using ZDX APIs</li> <li>Validation After Automation</li> </ul>
Lab 6: Tenant Mirroring	<ul> <li>Validate Existing Rules in Master Tenant</li> <li>Clone ZIA and ZPA Policies Using OneAPI</li> </ul>
Lab 7: Upgrading the Z-Tunnel from 1.0 to 2.0 (HTTP/HTTPS to DTLS/TLS)	<ul> <li>Editing Forwarding Profile</li> <li>Validation Before Upgrading</li> <li>Upgrading Tunnel Using ZCC Public API</li> <li>Validation After Automation Using ZIA Portal</li> </ul>
Lab 8: Cloud Connector Baseline Configuration	<ul> <li>Template Provisioning</li> <li>Validation Before Automating Template Provisioning</li> <li>Baseline Configuration</li> <li>Validation After Automating Template Provisioning</li> </ul>

### **Certificate Exam Details**

Prerequisites	Zscaler Zero Trust Automation (EDU-270) lab
Duration	30 minutes
Test format	15 multiple-choice questions
Available language(s)	English

#### **About Zscaler**

Zscaler (NASDAQ: ZS) accelerates digital transformation so customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange™ platform protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 15O data centers globally, the SSE-based Zero Trust Exchange™ is the world's largest in-line cloud security platform. Learn more at **zscaler.com** or follow us on Twitter **@zscaler.** 





Zero Trust Everywhere