

# Recertification Policy and Procedure Guide



## PROGRAM BRIEF

### Introduction

This guide outlines the policy and procedures for the recertification of Zscaler certifications. The purpose of recertification is to ensure that certified individuals maintain their knowledge and skills in a continuously evolving field.

### Policy

All certifications issued require periodic recertification to remain valid. The recertification period for each certification is 2 years from the date of initial certification or last recertification. Failure to recertify within the designated timeframe will result in the expiration of the certification. Candidates are eligible to recertify starting 90 days before their certification expiration date.

### Recertification Method

Certified individuals can recertify by retaking the current version of the certification exam. No prerequisites are required. A passing score on the applicable exam will result in recertification.

### Digital Badges

Credly digital badges will be re-issued upon passing the exam, with a new expiration date.

### Recertification Procedure

The following steps should be followed to complete the recertification process:

#### PASS CERTIFICATION EXAM

Individuals must pass the current version of the certification exam via Pearson VUE by the expiration date of their certification. Exam content is reviewed and revised on a continuous basis to ensure validity and reliability, as well as maintain alignment with product updates and offerings.

#### DOCUMENTATION

No additional application or documentation is required beyond successful completion of the exam.

## Fees

Standard exam registration fees apply to each recertification exam attempt.

## Expired Certifications

If you do not recertify before the expiration date, your certification will expire and is no longer valid. There is no penalty for expired certifications.

## Contact Information

For any questions regarding the recertification policy or procedures, please contact the Zscaler certification team at [certification@zscaler.com](mailto:certification@zscaler.com)

## Resources

- [Certification Page](#)
- [Pearson VUE link here](#)
- [Recertification FAQs](#)

### About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange™ platform protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SSE-based Zero Trust Exchange™ is the world's largest in-line cloud security platform. Learn more at [zscaler.com](https://zscaler.com) or follow us on Twitter [@zscaler](https://twitter.com/zscaler).

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