

Zscaler Pearson VUE Account Creation Guide

Phase 1: Preparation

1. Find your **Authorization to Test** email from PearsonVUEConfirmation@e.pearson.com. If you do not have this email, contact certification@zscaler.com to have it resent. You will need your **Authorized Candidate Name** and **Client Candidate ID**.

Phase 2: Create Account

2. Click the [Pearson VUE Web site link](#) in the email to open the Pearson VUE page and choose **Create a web account**.
3. Enter your First Name, Last Name and Zscaler Candidate ID **exactly** as they appear in your Authorization to Test email.

The logo for Zscaler Cyber Academy, featuring the Zscaler logo and the text "Cyber Academy" in a blue, sans-serif font.

Did you know you can get Zscaler Certified?

Congratulations! You are now eligible to take a Zscaler Certification exam or recertify if you hold a certification that will soon expire, and you will need to set up an account with our exam delivery partner, Pearson VUE.

Here are the details to complete your account creation and set up your profile with Pearson VUE:

Zscaler Candidate Id: 37a9bfe4ee204c7051387083b12b
First Name: Zelda
Last Name: Scaler
Pearson Vue URL: <https://www.pearsonvue.com/us/en/zscaler.html>

4. Review and agree to the Pearson VUE privacy policy. Click **Agree**.
5. Review your profile information and click **Next**.
Note: If no address is on file, a default address will be populated. You can disregard this address, as it has no bearing on your exam experience.
6. Create a **Username**, **Password**, and answer the **Security Questions**. Click **Finish**.
Note: The answers to your security questions cannot be recovered. DO NOT lose the answers to your security questions.

Phase 3: Access Dashboard

7. To return to your Pearson VUE dashboard to schedule your exam, click **Next**.

For exam scheduling instructions, see the [Zscaler Pearson VUE Exam Scheduling Guide](#).