

# AI Accelerator Services

Establish a AI Leading Practice Baseline with Confidence

## Baseline activation of AI security visibility to achieve early value

AI Accelerator Services accelerate AI Security adoption by **activating the core AI capabilities** purchased in Zscaler AI products, establishing a stable, explainable **foundation for future** AI security planning, design and deployment. This turnkey engagement brings **activation of all AI entitlements** to life across applicable modules—such as Public AI, AI Assets, AI Guard for End Users, and AI Red Teaming—enabling **immediate visibility and functionality without disruption**. Configuration is intentionally scoped to **proven baseline patterns** that allow customers to **observe signals, validate platform readiness, and build confidence**. This accelerator **does not** deploy: custom asset configurations, custom probe target location, or advanced guardrails. Projects are limited by first consumption of hours or days.

### AI Accelerator Services

1 Designated Remote Professional Services Consultant

#### Common Scope of Engagement

Activation and initial telemetry for all purchased AI products, with exclusions\*

- **Public AI:** enablement of enterprise wide visibility for GenAI, Embedded AI and Desktop AI
- **AI Assets:** readiness validation + pilot telemetry (custom asset configuration sold separately)
- **AI Guard for End Users:** activation of advanced detectors with prompt / response extraction
- **AI Red Teaming:** activation and baseline configuration of settings and standard probes

#### Included Baseline Configuration

- **Comprehensive deployment of settings:** customized to customer environment ensuring baseline activation for all use cases are functioning throughout the Zero Trust AI suite.
- **Risk Indexing:** initiation of all risk visibility modules and interface advisory support to fast-track ability to implement AI Security strategies within Zero Trust AI Products.

#### \*This accelerator EXCLUDES:

- Custom Configuration of Assets
- Custom Configuration of Probe Target Locations
- Custom Configuration of End User Guardrails
- Custom Traffic Forwarding

#### Please note:

- Configuration state at Accelerator completion is **monitor only**
- Up to 2 custom AI Guardrails may be configured at customer request, **migrating guardrails to enforcement is not supported**.

**25 Credits | 25 hours in 30 days**

## Deliverables



### 1 Foundation Activation and Readiness

A trusted, expert-led activation to proven Zscaler standards.

1. **Activation** according to leading practices **developed across successful Zscaler deployments**.
2. Confidence that baseline features are activated correctly and consistently.
3. Clear settings baselines that **prevent misconfiguration or premature protective actions**.
4. A stable, production-ready foundation that supports **immediate functionality** and future expansion without rework.

The product is activated correctly.

### 2 Early Insights and Signal Enablement

Actionable visibility and insights within the first two weeks.

1. **Working dashboards** and insights that surface meaningful signals.
2. Early visibility into AI access and risk.
3. Detailed **interface walkthrough, for immediate customer led AI strategy realization**.
4. **Zscaler-curated sanctioned AI identification and risk context**.
5. A clear understanding of how Zscaler interprets and surfaces AI risk.

Live signals, not empty dashboards.

### 3 Baseline Data Protection Value

Immediate, low-risk data security value with full transparency.

1. Improved threat protection visibility across inspected AI traffic.
2. A clear **assessment of AI inspection readiness** and prerequisites for expanded value.
3. Enterprise-wide **visibility into sensitive AI types**.
4. Expert **validation that AI is** being inspected, and reported.
5. Dashboards and insights proven to be most valuable for new customers.

A pulse on sensitive AI, today.

### 4 Insight Review and Strategic Next Steps

Expert interpretation, not just raw data.

1. Identification of early patterns based on **observed AI usage and model benchmarks** from cross-customer experience.
2. **Contextual explanation** of what is normal, emerging, or concerning.
3. Clear **recommendations for future Planning, Design and Implementation** activities.
4. A prioritized **path to advanced configuration** aligned to business use cases, without guesswork.

Clarity, confidence, and a path forward.