

Zscaler™ Professional Services

Health Check

Drawing on thousands of implementations, Zscaler Professional Services has the expertise to help you maximize your Zscaler environment.

Zscaler Professional Services Health Check

The Zscaler Professional Services Health Check helps you understand and improve the health of your Zscaler deployment. Designed to supplement your technical team, Health Check leverages the resources within Zscaler Professional Services to complete a detailed audit of the Zscaler security and management solutions deployed across your organization. Findings from the Health Check help you understand where you are with your current environment and identify potential areas for improvement. The insights provided will help you ensure best practices can be implemented to help you achieve your desired business outcomes and maximize the value of your Zscaler deployment.

Benefits of the Health Check

Flexible engagement

Every organization has unique needs, which is why Zscaler designed the Health Check with flexible engagement options. The Health Check provides up to five days of consulting time to be used at your convenience within 90 days from the start date. We will work with your team remotely to review your current security posture, network infrastructure, and application requirements. After the Health Check environment review is complete, the Zscaler Professional Services team will provide a report and review its detailed results with your team.

Environment Review

Each Health Check includes a detailed review of your Zscaler environment for a given product. The Zscaler Professional Services team will work with you via web sessions and interviews to examine and audit your environment. As part of the audit, the team will review your policies, authentication technology and strategy, as well as your traffic-forwarding options, capacity, and optimization. We will seek to understand

your logging and reporting requirements to ensure you can effectively leverage Zscaler reports. Our Engineering and Professional Services teams will provide insight into your current configuration and the degree to which you are successfully leveraging your Zscaler solutions. Each Health Check can focus on a specific Zscaler product, such as ZIA, ZPA, ZDX, etc.

Recommendations & Report

Upon completion of the audit, the Zscaler Professional Services team will prepare a detailed report of all findings from the Health Check. Your custom report will include an assessment of your current environmental state and a summary of your desired future state. Through the written report and a web consultation meeting, the Zscaler Professional Services team will provide guidance on the most efficient and effective ways to achieve your organization's desired outcomes.

Zscaler Health Check

Stage	Scope	Included	Description
Environment Review	Remote meeting with Zscaler Professional Services to perform comprehensive review of the current Zscaler environment	✓	Policies & Configuration
		✓	Authentication (SCIM & SAML)
		✓	Traffic Forwarding (Zscaler Client Connector & Tunnels)
		✓	Logging, Reporting, and Alerts
Recommendations	Written report outlining deficiencies found and recommended remediation steps	✓	Document starting environment and configuration
		✓	Document remediation and best practice recommendations
		✓	Document starting environment and configuration
		✓	Review and discuss remediation for a defined Zscaler product via web conference

Engagement

Professional Services	5 days	Professional Services time allocated to complete Health Check
Duration	90 days	All services to be consumed within 90 days

About Zscaler

Zscaler enables the world's leading organizations to securely transform their networks and applications for a mobile and cloud-first world. Its flagship services, Zscaler Internet Access™ and Zscaler Private Access™, create fast, secure connections between users and applications, regardless of device, location, or network. Zscaler services are 100% cloud delivered and offer the simplicity, enhanced security, and improved user experience that traditional appliances or hybrid solutions are unable to match. Used in more than 185 countries, Zscaler operates a multi-tenant, distributed cloud security platform that protects thousands of customers from cyberattacks and data loss. Learn more at [zscaler.com](https://www.zscaler.com) or follow us on Twitter [@zscaler](https://twitter.com/zscaler).

