Take your Zscaler implementation to the next level with our Professional Services bundles. Get a comprehensive, customized health check on your Zscaler instance with deep dives into selected areas, and receive recommendations to optimize your implementation so you can improve performance, security and enable a better user experience based on your changing needs.

**Project overview**
Receive a full audit of your Zscaler instance with deep dives into a range of different areas which you can select in accordance with the Optimize bundle you choose.

**Methodology**
Your dedicated solution consultant will kickoff your project with stakeholder interviews to fully understand the scope and desired outcome of the engagement and will then conduct the audit of your instance against best practices and recommendations.

**Deliverables**
The findings of the audit will be documented and presented to you at the end of the engagement in the form of a detailed report with guidance on how to implement recommendations.

**Deep dive areas:**
- Performance
- Network
- Security
- Mobile
- O365
- User Experience
- Authentication
- Data Protection
- Private Access

**Select one of our new Optimize bundles**

<table>
<thead>
<tr>
<th></th>
<th>Essentials</th>
<th>Advanced</th>
<th>Enterprise</th>
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<tbody>
<tr>
<td><strong>Full audit</strong></td>
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<td><strong>Deep dive areas</strong></td>
<td>Select 3</td>
<td>Select 6</td>
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*Due to the ongoing COVID-19 pandemic, Zscaler will not be providing onsite services until it is safe to do so. Instead, we will offer additional remote services.
Select deep dive areas for your personalized health check

Your Zscaler instance is unique and the optimal health check for your organization does not fit into a standard, predetermined package.

According to the level of your Optimize package, you can pick and choose a number of areas for your solution consultant to double down on during the audit. For the Essentials bundles select up to 3 areas, for the Advanced audit choose up to 6 areas, and with the Enterprise bundle your health check will include a deep dive into all available areas.

### Performance
Ensure users are getting the best possible experience by evaluating performance and assuring adherence to best practices.
- Test latency
- Validate routing configurations
- Conduct throughput assessment
- Review tunnels
- Analyze page load times

### Network
Make sure your Zscaler implementation is set up to deliver the highest resiliency and reliability.
- Examine failover configurations
- Review SD-WAN implementation
- Evaluate ZIA Public Service Edge

### Security
Audit your threat prevention policies to make sure they align with your overall risk posture.
- Review Cloud Firewall rules
- Review Cloud IPS rules
- Review Cloud Sandbox policies
- Assess APTs
- Evaluate log forwarding to SIEM/SOC

### Mobile
Provide your mobile workforce with a seamless user experience.
- Review traffic forwarding and app profiles
- Check SCCM/JAMF/AirWatch integration
- Test automated updates
- Review MSI flags and automated package install
- Examine Integrated Windows Authentication

### O365
Get ready for your O365 migration or take your O365 deployment to the next level.
- Check One-Click
- Review routing from PAC files
- Ensure DNS is optimized
- Evaluate O365 user and app performance
- Review traffic forwarding and bandwidth controls
- Review Skype and Teams policies

### Administration
Demonstrate operational excellence by streamlining and simplifying administration.
- Conduct policy review
- Assess admin roles
- Review IDP integration
- Evaluate admin ranking
- Configure technical contact
- Review alerting for SOC/NOC
- SCIM Integration

### Data Protection
Ensure sensitive data is protected to minimize exposure to external parties and achieve compliance requirements.
- Assess Cloud App Control usage
- Conduct DLP policy audit
- Review CASB requirements
- Evaluate ICAP integration
- Review EDM implementation

### User Experience
Keep users happy and informed about internet security, and remove obstacles to maximize productivity.
- Review end-user notifications
- Evaluate Windows authentication frequency
- Review caution or speed bump policies

### Private Access
Provide an optimal Zero Trust Network Access user experience.
- Review application discovery and performance
- Review authentication policy and frequency
- Evaluate app access policy and segmentation
- Review App Connectors
- Assess double-encryption requirements

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**About Zscaler**
Zscaler enables the world’s leading organizations to securely transform their networks and applications for a mobile and cloud-first world. Its flagship services, Zscaler Internet Access™ and Zscaler Private Access™, create fast, secure connections between users and applications, regardless of device, location, or network. Zscaler services are 100% cloud delivered and offer the simplicity, enhanced security, and improved user experience that traditional appliances or hybrid solutions are unable to match. Used in more than 185 countries, Zscaler operates a multi-tenant, distributed cloud security platform that protects thousands of customers from cyberattacks and data loss. Learn more at [zscaler.com](http://zscaler.com) or follow us on Twitter [@zscaler](https://twitter.com/zscaler).