

Zscaler™ Professional Services

Bolstered by thousands of implementations, our experts will guide you through the swift and successful launch of the Zscaler Cloud Security platform.

Benefits

Rapid implementation

By engaging Zscaler Professional Services, businesses of all shapes and sizes can take advantage of Zscaler's security and management solutions in a matter of days. These forward-thinking organizations immediately benefit from web and advanced threat protection, as well as access to threat updates and new features.

Minimal effort, maximum value

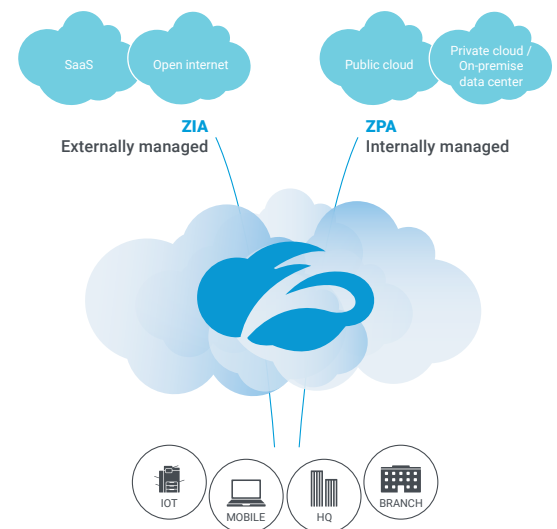
Zscaler Professional Services are designed to minimize the learning curve and effort for IT as well as your security and audit teams, freeing up resources while maximizing the value of Zscaler's innovative security platform.

Get your configuration right from the start

Zscaler Professional Services guides you through the process of configuring Zscaler to suit your organization's particular access needs and security policies—from multiple office locations and functional organizations to specific users or groups of users.

Assistance to ensure successful rollout

Zscaler Professional Services supplements your technical team in conducting a successful launch across all points of user access and all teams involved in managing your policies and security.



THE ZSCALER PLATFORM

Zscaler's award-winning security-as-a-service platform delivers a safe and productive internet experience for every user, from any device and from any location. It was born in the cloud, for the cloud, to deliver a mission-critical enterprise security service. Operating in more than 150+ data centers around the world, Zscaler enables organizations to fully leverage the promise of cloud and mobile computing with unparalleled and uncompromising protection and performance.

Service Details

Zscaler deployment methodology and packages comparison

- Consult on best practices for Zscaler Internet Access™ (ZIA™) and/or Zscaler Private Access™ (ZPA™) service usage via a series of conference calls and/or onsite sessions.

STAGE 1- DESIGN		STAGE 2- BUILD		STAGE 3- TRAFFIC ROLL-OUT	
Hand-Over	Design	Configure Guidance	Test Guidance	Pilot	Production
<ul style="list-style-type: none"> ✓ Hand-over from sales 	<ul style="list-style-type: none"> ✓ Complete design ✓ Document design ✓ Migration strategy ✓ Test strategy 	<ul style="list-style-type: none"> ✓ Traffic forwarding ✓ Authentication ✓ Policy structure ✓ Reporting 	<ul style="list-style-type: none"> ✓ Internal IT testing ✓ Test key applications ✓ Test business process 	<ul style="list-style-type: none"> ✓ Select users ✓ 1 site ✓ 10 users 	<ul style="list-style-type: none"> ✓ Production ✓ Multiple sites ✓ Mobile users

	Scope	Deployment Advanced	Deployment Enterprise	Deployment Enterprise Plus	Health Checks	Custom Professional Services
SKU		ZCES-DEP-ADV	ZCES-DEP-ENT	ZCES-DEP-ENT-PLUS	ZCES-PRO-HEALTH	ZCES-PRO-SVC
Planning	Architecture + Design Plan	✓	✓	✓	Review current Zscaler implementation and operations, provide best practices recommendations and remediation plan	Custom Statement of Work per customer requirements, provide scope, deliverables, milestones and schedule in all areas of Zscaler implementation
	Project Management	✓	✓	✓		
	eTraining	4 Credits	6 Credits	12 Credits		
	Lab Credits		2 Courses (6 Credits)	4 Courses (12 Credits)		
Initial Deployment	Traffic Forwarding	Client Connector + Tunnels	Client Connector + Tunnels	Client Connector + Tunnels		
	User Authentication + Provisioning	Identity Provider Integration, Hosted DB, LDAP	Identity Provider Integration, Hosted DB, LDAP, Other	Identity Provider Integration, Hosted DB, LDAP, Other		
	Template Policy Recommendations	✓	✓	✓		
	Test Cases & Pilot	25 Users	75 Users	150 Users Test Plan Pilot Readiness Plan		
Advanced Deployment	Advanced Policies	✓	✓	Full implementation		
	SSL Inspection	✓	✓	✓		
	Mobile Devices (iOS / Android)	Pilot for first 5 users per platform	✓	✓		
	Reporting	Built-in Analytics	Built-in analytics + SIEM Integration	Built-in analytics + SIEM Integration		
	Production Configuration Support	✓	✓	✓		
Engagement	Remote	✓	✓	✓	✓	
	Onsite Days*		One 3-day visit*	Two 3-day visits*		
	Duration	3 Months	6 Months	6 Months	5 Days/90 days expiry	

*Due to the ongoing COVID-19 pandemic, Zscaler will not be providing onsite services until it is safe to do so. Instead, we will offer additional remote services.

About Zscaler

Zscaler enables the world's leading organizations to securely transform their networks and applications for a mobile and cloud-first world. Its flagship services, Zscaler Internet Access™ and Zscaler Private Access™, create fast, secure connections between users and applications, regardless of device, location, or network. Zscaler services are 100% cloud delivered and offer the simplicity, enhanced security, and improved user experience that traditional appliances or hybrid solutions are unable to match. Used in more than 185 countries, Zscaler operates a multi-tenant, distributed cloud security platform that protects thousands of customers from cyberattacks and data loss. Learn more at [zscaler.com](https://www.zscaler.com) or follow us on Twitter [@zscaler](https://twitter.com/zscaler).

