DATA SHEET

Zero Trust Branch Services

Plan, Design and Implement
Zero Trust Branch with Confidence

4.7/5
Avg. CSAT Score
On asset traffic and visibility
with Zero Trust Branch.

Clear outcomes, tailored to your engagement

Zscaler's professional services consultants and project managers accelerate transformation by applying deep expertise and industry best practices. Your results are shaped by the duration and intensity of the engagement, so while every customer journey looks different, each is anchored in proven methodology that ensures clarity, confidence, and measurable impact.

Designated Remote Resources focus on your most critical use cases within the bank of allotted hours and days. The exact scope flexes with your network complexity and the level of participation from your internal teams, ensuring you get maximum value from every stage of the engagement. Hands–on Sites* are fully configured and rolled–out into production by Zscaler's Service Consultants. Knowledge is transferred to your team and your Service Consultant advises and supports you during the roll–out of Advisory Sites.

Hands–on Site configuration is remote and does not include onsite rack and stack.

Zero Trust Branch Service Packages

ZTB–PS 2 and ZTB–PS 4 include 1 Professional Services Consultant. ZTB–PS 10, ZTB–PS 25 and ZTB–PS 50 include a Consultant and a Project Manager. All Packages Include – Any combination of routing, DNS or isolation policies summing up to 15 total policies per site. Up to 5 VLANs per site.

Package	Total Coverage	Hands–on Sites	Advisory Sites	Duration	Hour Bank	Credits
ZTB –PS 2	Max **2** Sites	Up to **1**	Up to **1**	**30** Days	**43** Hours	~~57~~ **27**
ZTB–PS 4	Max **4** Sites	Up to **2**	Up to **2**	**30** Days	**86** Hours	~~109~~ **50**
ZTB–PS 10	Max **10** Sites	Up to **5**	Up to **5**	**45** Days	**129** Hours	~~163~~ **81**
ZTB–PS 25	Max **25** Sites	Up to **10**	Up to **15**	**60** Days	**193** Hours	~~232~~ **202**
ZTB–PS 50	Max **50** Sites	Up to **25**	Up to **25**	**75** days	**321** Hours	**385**

For services for more than 50 sites, work with your Service Sales Team member for a custom statement of work.

Key Deliverables

Strategic Project Planning – presentation of prescriptive planning deck outlining methodology, milestones and leading practices.

Prerequisite Checklist – a simple, specific outline of everything your team needs to provide for a successful Zscaler engagement.

Comprehensive Design Document, including specifications for:

- **Network Connectivity** – connectivity diagram for network interfaces | LAN, WAN & Management Ports.
- **Objects & Templates** – custom-designed for your environment; simply apply the template for easy scaling to additional sites.
- **Site Configuration** – setting for ZTB Sites including VLANs, DHCP, Isolation modes, ZIA and ZPA integration, and policies.

Site Testing – to ensure performance, with programmatic quality control protocols.

Production Roll Out – full configuration and launch of sites listed as hands–on sites in the services package.

Advisory Oversight – your team uses the Zscaler site template to scale additional sites listed as Advisory Sites in service package.

Post Engagement Transition – with live hand–off to Technical Success Manager (where applicable) and documented Support plan.

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