

Zscaler Professional Services

Cyber Threat Protection

Zscaler Advanced Threat Protection delivers always-on protection against ransomware, zero-day threats, and unknown malware. As a cloud-native proxy, the Zscaler security cloud ensures that every packet from every user, on- or off-network, gets fully inspected from start to finish, with unlimited capacity to inspect SSL.

With this offering, our Professional Services (PS) team will work with you to update your security posture by helping to design and deploy Zscaler's Cyber Threat Protection capabilities in your existing Zscaler environment. This offering is tailored for organizations expanding their security posture by leveraging the full complement of Zscaler's security capabilities. By leveraging our integrated suite of security services across Cloud Sandbox, Cloud IPS, Machine Learning, and Threat Intelligence, you'll close security gaps and reduce risks that result from other security solutions' shortcomings.

Benefits of Professional Services:

- **Valuable Zscaler Experience** Our PS Consultants bring deep architectural and operational experience, bolstered by thousands of implementations, that help you reduce risk and increase project success
- **Bridge Resources and Knowledge Gaps** Access Zscaler's expertise to efficiently fill potential skill or resource gaps, without having to hire additional resources
- **Leading Practice Guidance** Achieve your business objectives quickly by leveraging our years of experience and knowledge of leading practices
- **Accelerate ROI** Feel confident knowing your deployment has been set up for success, by relying on Zscaler's proven project methodology

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Professional Services Scope	<p>SCOPE:</p> <ul style="list-style-type: none"> Up to 100 Policies across 4 areas, Cloud SIEM Integration only <p>INCLUDED:</p> <ul style="list-style-type: none"> Configuration of threat prevention policies (Sandbox, Firewall, IPS, ATP) to make sure they align with customer overall risk posture Enable the streaming of user transaction logs from Zscaler to customer Cloud SIEM <p>EXCLUDED:</p> <ul style="list-style-type: none"> Data Protection, SIPA <p>DELIVERABLES:</p> <ul style="list-style-type: none"> Configuration of security policies. Review/support of policy optimization <p>PROJECT CLOSURE:</p> <ul style="list-style-type: none"> Provide deployment overview and respective deliverables due at project completion: 	
Credits	78	Redemption of sufficient credits for fulfillment of service offering per unit required
Maximum # of Units recommended	1	The maximum number of units recommended for this offering to be implemented in parallel. For organizations requiring more than stated recommended units, there are alternative SKUs that may better align to your needs
Resource Allocation	One (1) Professional Services Consultant	Assigned to deliver as per scope of deployment offering
Staffing	Resource assignment may take up to 2 weeks	
Duration	Up to 12 weeks; Not to exceed 90 days/3 Months	Upon the start of the project, all efforts should be completed within 12 weeks. In total the project will not exceed 3 months of engagement from Professional Services, based on the service start date
Delivery Method	Remote	Assigned PS Resources will be remote for the duration of the engagement
Non-Technical Prerequisites	<p>The Customer:</p> <ul style="list-style-type: none"> Must provide appropriate lead resources to attend technical Kick-off and design sessions on the commencement date Must provide Zscaler representatives with information and resources to successfully execute the Project. This can include, without limitation, providing access and credentials to systems, completing installation prerequisites, providing project resources, and attendance in planning, execution, or Knowledge Transfer meetings Will ensure resources are available in a timely manner to undertake tasks such as change control and documentation review Must ensure it has the necessary escalation and communication channels to resolve any blockers in a timely manner, including dependencies on third parties and customer's other vendors, suppliers, and Consultants 	
Technical Prerequisites	<p>The customer to ensure:</p> <ul style="list-style-type: none"> Authentication configured on the customer IdP and in the Zscaler portal Location/Sub-locations and IP objects are available for policy creation in the portal Traffic forwarding method(s) has already been deployed 	

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Project Expectations	<ul style="list-style-type: none">• Authentication configuration has been completed and successfully tested• Customer knows what their use cases are, and what types of rules they want implemented• SSL inspection enabled• Customer to identify and provide their critical applications for the test plan, including compatibility test cases with other endpoint agents
Project Constraints	<ul style="list-style-type: none">• This Project covers the deployment of only Zscaler licensed solutions. Additional product offerings may be purchased as add-ons, otherwise additional consulting work not contained in this Project is deemed out of scope• Zscaler is not responsible for the installation, configuration, or validation of any third-party software, tools, or utilities• Testing for interoperability with existing VPN is out of scope• Zscaler is not responsible for impacts to schedule caused by customer's internal processes• Zscaler licenses are obtained to help cover the security posture with this workstream• Cloud SIEM supporting the publicly routable HTTPS Log collection API
Terms and Conditions	Zscaler Deployment and Professional Services Terms and Conditions



Experience your world, secured.™

About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so that customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SASE-based Zero Trust Exchange is the world's largest inline cloud security platform. Learn more at zscaler.com or follow us on Twitter @zscaler.

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