



Zscaler Professional Services

Data Protection Offerings:

Inline

Zscaler Inline Data Protection takes a focused approach to securing sensitive data in transit across cloud traffic. By enforcing policy controls, organizations reduce risk, prevent data loss and ensure visibility for compliance.

Zscaler's Inline Data Loss Prevention (DLP) service enables real-time inspection of internet-bound traffic to prevent sensitive data from leaving your organization through unsanctioned or high-risk channels. This professional services offering helps organizations accelerate time to value by configuring powerful in-line inspection policies directly within Zscaler Internet Access (ZIA). From initial planning to policy deployment and validation, our consultants guide your team through a phased implementation that protects data across SaaS, web, and cloud destinations — all without appliances.

Our Professional Services (PS) Consultant will deploy Zscaler Inline Data Protection in your existing Zscaler Internet Access (ZIA) environment. This ensures your organization can quickly operationalize real-time data protection policies across cloud traffic.

Benefits of Professional Services:

- Valuable Zscaler Experience: Our PS Consultants bring deep architectural and operational experience, bolstered by thousands of implementations, that help you reduce risk and increase project success.
- Bridge Resources and Knowledge Gaps: Access Zscaler's expertise to efficiently fill potential skill or resource gaps, without having to hire additional resources.
- Leading Practice Guidance: Achieve your business objectives quickly by leveraging our years of experience and knowledge of leading practices.
- Accelerate ROI: Feel confident knowing your deployment has been set up for success, by relying on Zscaler's proven project methodology.

Data Protection: Inline

Professional Services Scope	<p>SCOPE:</p> <ul style="list-style-type: none"> • Predefined/Custom Dictionaries & Engines - Up to 5 dictionaries (4 predefined & 1 custom or 1 MIP configuration), Up to 5 custom DLP Engines & Up to 5 DLP policies, 2 incident receivers in a single region (AWS, Azure or GPC). • Resource creation and integration of Workflow Automation within one storage location. • Please note: Rules will remain in "Allow" mode for this deployment. Blocking actions may be discussed during Pilot but won't be implemented in Production. <p>INCLUDED:</p> <ul style="list-style-type: none"> • Integration with Zscaler Private Access (ZPA/SIPA) for secure access to private applications, assuming SIPA is preconfigured by the customer. • Consultative Kick-off Meeting & Design Workshop with Key Stakeholders • Pilot - Monitor and Enforcement mode • Production - Monitor mode only • Transition Meeting <p>EXCLUDED:</p> <ul style="list-style-type: none"> • Excludes performance-intensive Regex dictionaries or highly customizable expression outside supported best practices. • Custom feature tracking or change requests must be made via the Enhancement process and are not part of this delivery. • SIPA and other advanced ZIA policies are not covered. • Anything not explicitly stated is deemed out of scope. <p>DELIVERABLES:</p> <ul style="list-style-type: none"> • Prerequisites Checklist • Design Deliverables <p>PROJECT CLOSURE:</p> <ul style="list-style-type: none"> • Provide a deployment overview and respective deliverables due at project completion. 	
Credits	48	Redemption of sufficient credits for fulfillment of service offering per unit required.
Maximum # of Units recommended	2	The maximum number of units recommended for this offering to be implemented in parallel. For organizations requiring more than stated recommended units, there are alternative SKUs that may better align to your needs.
Duration	Designed to be implemented in 8 weeks; Not to exceed 90 days/3 Months	Upon the start of the project, all efforts should be completed within 8 weeks. In total the project will not exceed 3 months of engagement from Professional Services, based on the service start date.

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Resource Allocation	One (1) Professional Services Consultant	Assigned to deliver as per scope of deployment offering.
Staffing	Resource assignment may take up to 2 weeks	
Delivery Method	Remote	Designated PS Resources will be remote for the duration of the engagement. Resources are not dedicated.
Non-Technical Prerequisites	<p>The customer:</p> <ul style="list-style-type: none"> • Must provide appropriate lead resources and attend Kick-off and design workshops on the commencement date. • Must provide Zscaler representatives with information and resources to successfully execute the Project. This can include, but not limited to, providing access and credentials to systems, completing installation prerequisites, providing project resources, and attendance in planning, execution, or Knowledge Transfer meetings. • Will ensure resources are available in a timely manner to undertake tasks such as change control and documentation review. • Must ensure it has the necessary escalation and communication channels to resolve any blockers in a timely manner, including dependencies on third-parties and customer's other vendors, suppliers, and Consultants. • Must outline compliance and regulatory alignment with documentation where applicable. • Will handle any activity relative to internal change management processes. 	
Technical Prerequisites	<ul style="list-style-type: none"> • Authentication has been configured on customer identity provider (IdP) and connected to Zscaler ZIA. • Zscaler Client Connector must be deployed and functioning without error. • Integration with Zscaler Private Access (ZPA/SIPA) for secure access to private applications, assuming SIPA is preconfigured by the customer • SSL inspection is enabled and heavily tested for desired URL categories on which Inline DLP will be activated 	
Project Expectations	<ul style="list-style-type: none"> • Authentication configuration has been configured and successfully tested. • Customer knows what rules they want implemented. 	
Project Constraints	<ul style="list-style-type: none"> • This Project covers the deployment of only Zscaler licensed solutions. Additional product offerings may be purchased as add-ons, otherwise additional consulting work not contained in this project is deemed out of scope. • Zscaler is not responsible for the installation, configuration, or validation of any third-party software, tools, or utilities. • Zscaler is not responsible for impacts to schedule caused by customer internal processes. 	
Disclaimer	Zscaler Deployment and Professional Services Disclaimer	



Experience your world, secured.™

About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so that customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SSE-based Zero Trust Exchange is the world's largest inline cloud security platform. Learn more at zscaler.com or follow us on Twitter @zscaler.

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