DATA SHEET

Zscaler Professional Services

Onsite Design Workshop

Accelerate adoption and comprehension of Zscaler products while reducing time to value realization with our Onsite Design Workshop.

Our Professional Services Consultant(PSC) led Onsite Design Workshop is constructed to empower your team with the expertise, insights, and collaborative framework necessary to architect successful, scalable, and future-proof solutions for your Zscaler projects. This immersive workshop brings together cross-functional stakeholders, developers, and architects to engage in a dynamic exploration of architectural design considerations and decisions to implement Zscaler in your environment based on leading practices.

Our PSC will engage with key stakeholders during a 3-day workshop to accomplish the following objectives:

Onsite Workshop Highlights:

- Preparation and planning
- Requirements gathering and analysis
- Solution design and documentation
- Knowledge transfer and education
- Roadmap and action plan

Key Objectives:

- Define and refine architectural goals, requirements, and design principles.
- Explore and evaluate various architectural options, design patterns, and technology solutions.
- Identify potential risks, trade-offs, and mitigation strategies within the proposed Zscaler architecture.
- Align stakeholders on the architectural direction and ensure buy-in from all relevant parties.
- Create a clear roadmap and action plan for implementing the architectural changes & Zscaler

Onsite Design Workshop		
Professional Services Scope	SCOPE: Up to 3 contiguous days onsite with the Professional Services Consultant/Manager(If applicable) to collaboratively analyze, design, and align on architectural solutions which are ready to be implemented for Zscaler Internet Access(ZIA)/ Zscaler Private Access(ZPA) or both. **INCLUDED:** • Focused discussion, design decisions and creation of design plan to support successful deployment of ZIA/ZPA (or both) **EXCLUDED:** • Zscaler Client Connector (ZCC) installation, ZIA and/or ZPA set up • Configuration or deployment effort **DELIVERABLES: (to be completed 2–3 days post onsite workshop)** • Design document • Deployment Plan **PROJECT CLOSURE:** • Completion of up to 3 days onsite	
Credits	**26**	Redemption of sufficient credits for fulfillment of service offering per unit required
Maximum # of Units recommended	2	The maximum number of units recommended for this offering to be implemented during an active deployment. For organizations requiring more than stated recommended units please work with your project team to address.
Resource Allocation	Up to 2 Resources	Assigned to deliver as per scope of deployment offering
Staffing	Resource assignment may take up to 2 weeks	
Duration	Up to 3 contiguous days	Upon the start of the workshop, all efforts should be completed within 3 days.
Delivery Method	Onsite	Assigned PS Resources will be onsite for up to 3 contiguous days.

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Onsite Visit Prerequisites (Cont.)	**Identity and Access Management** • Active Directory details – type of forest, trust relationships, direct and group structure, domain joined • IDP, Enterprise Applications access and review • Role Based Access Control models (if any) • Third Party Access, BYOD, IAM paradigm for third parties **Workspace Architects and Engineers** • Packaging and roll-out of software apps • Supported and In-use operating systems, devices types • EDM, MDM solutions within scope of ZIA and/or ZPA • Device Posture as-is status and requirements **SIEM Architects and Engineers** • As-is logging, reporting, Incident-Response requirements • Logging capacity – retention, storage, bandwidth, resilience, etc. • Integration requirements with existing SIEM, ServiceNow, etc. **Cloud Architects (Private and Public) and Engineers** • Customers cloud footprint, workloads, use cases • Integration requirements • Memory, Storage and Compute constraints
Expectations	• ZIA, ZPA or both products have been purchased • A deployment project is commencing or is in progress
Constraints	• This workshop covers discussion topics related only to Zscaler licensed solutions • Deployment efforts advisory or hands-on is deemed out of scope • Zscaler is not responsible for the installation, configuration, or validation of any third-party software, tools, or utilities • Testing for interoperability with existing VPN is out of scope • Zscaler is not responsible for impacts to schedule caused by customer internal processes
Terms & Conditions	Zscaler Deployment and Professional Services Terms and Conditions