

# Zscaler Professional Services

## Part Time Resident Engineer – 12 Month Engagement

At Zscaler, our success is directly linked to the business value you realize from our products and services. The Part-Time Resident Engineer offering enables your organization to augment your team's expertise with Zscaler-trained resources to efficiently address skills gaps or resource capacity constraints. The service is designed to provide an additional tool to support and accelerate your Zscaler transformation as well as your team's schedule and budget.

**Flexibility & expertise:** The Zscaler Part-Time Resident Engineer engagement is delivered remotely, every other week for 12 Months. Their focus is to provide a high level of engagement for core deployment and implementation tasks and activities, including but not limited to project planning, architecture and design assistance, migration support, and knowledge transfer for Zscaler products. Bringing the most specialized skills in the industry to your company, with the full support of Zscaler Professional Services, the Part-Time Resident Engineer can address all technical aspects of your Zscaler initiatives.

**Expand your team:** The Part-Time Resident Engineer works directly with your staff, becoming intimately familiar with your unique environment, processes, and goals to ensure success.

**Increase adoption, reduce risk:** This offering allows you to quickly increase the depth of Zscaler knowledge in your project or your team to accelerate outcomes and derisk project execution.

### **Your Zscaler Part-Time Resident Engineer can assist your team with activities related to licensed Zscaler products and services, including but not limited to the following:**

- Lead planning, design reviews, and presentations as needed to display Zscaler benefits to stakeholders
- Lead or participate in project/stakeholder update meetings, quarterly business reviews, and provide reports as mutually agreed
- Assist with change control process development
- Provide leading practice guidance
- Provide test validation support
- Assist with architecture readiness for use testing
- Document and operationalize Zscaler environment
- Perform knowledge transfer sessions on Zscaler product(s) (does not include courseware)
- Ensure policy configuration conformance based on business needs
- Ensure software compliance and provide remediation or custom integration assistance
- Provide Zscaler API integration support
- Provide security strategy planning support service insights
- Prepare weekly progress reports using established engagement procedures

## Zscaler Part-Time Resident Engineer

PS Credits = 768

### Professional Services Engagement

- Shared Resource
- Engaged Monday thru Friday, every other week;
- Up to 900 hours for 12 Months contiguously
- 8-hour days; up to 40 hours every other week
- Based on agreed upon residency start date
- Completion of the engagement is not tied to milestones, documentation, or other accomplishments

### Terms & Conditions

[Zscaler Deployment and Professional Services Terms and Conditions](#)



Experience your world, secured.™

#### About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so that customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SASE-based Zero Trust Exchange is the world's largest inline cloud security platform. Learn more at [zscaler.com](https://zscaler.com) or follow us on Twitter @zscaler.

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