



# Seven Ways Zscaler Delivers Enhanced Security, Seamless User Experience and Tangible ROI

Successfully navigating the complexities of a rapidly evolving digital landscape requires organizations to balance productivity, agility, and security. The shift to hybrid work, increased reliance on cloud and SaaS applications, and the growing sophistication of cyber threats have exposed critical weaknesses in traditional perimeter-based security models.

Zscaler can help you address these challenges while driving operational efficiencies and a superior user experience, one that scales as you secure your workforce.

**267%**  
ROI

A Forrester Total Economic Impact™ (TEI) study revealed that by implementing Zscaler Internet Access (ZIA) to secure internet and SaaS connectivity, a composite organization realized exceptional ROI. By shifting from legacy security solutions to a Zero Trust architecture, you can allocate budget to higher-value priorities.

By reducing dependence on legacy systems such as on-premise firewalls and other legacy web security solutions, customers achieve significant direct technology cost savings—those are funds you can also deploy to drive innovation.

**\$1.5 MILLION**  
Saved Over Three Years

**289%**  
ROI

Zscaler Private Access (ZPA), which securely connects users to private applications, was found by Forrester Research also to have delivered significant ROI for its composite organization by replacing expensive, complex VPN infrastructure while enhancing security and access efficiency for hybrid work environments.

By eliminating expenses tied to VPN-centric infrastructure and reducing the need for maintenance-heavy point products, ZPA allowed the composite customer to save close almost two million dollars annually, a reflection of its scalable, cost-effective Zero Trust Network Access (ZTNA) framework.

**\$1.75 MILLION**  
Saved Annually

**62%**  
Faster Issue  
Resolution  
Time

With Zscaler Digital Experience (ZDX), **Careem**, a global transportation services provider, increased its speed of user issue resolution, significantly reducing downtime and technical bottlenecks that historically frustrated employees and detracted from their performance.

**65%**  
Reduced Risk  
of Exposure to  
Breach Costs

Implementing ZIA strengthens security and improves overall security for Forrester's composite organization. By transitioning to Zscaler's zero trust architecture, the composite organization enhanced its security posture, improved threat detection and response capabilities, and reduced the likelihood of cybersecurity breaches.

**55%**  
Reduction  
in Security  
Breaches

Forrester's TEI study of ZPA also demonstrated that replacing implicit trust mechanisms inherent to VPNs, ZPA significantly mitigates the organization's exposure to cyberattacks and strengthens overall security architecture.

Learn how Zscaler delivers comprehensive, AI-powered security that ensures reliable, high-performance access to the internet and SaaS applications while creating tangible business value:

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