

# 2019 Office 365 Migration Survey

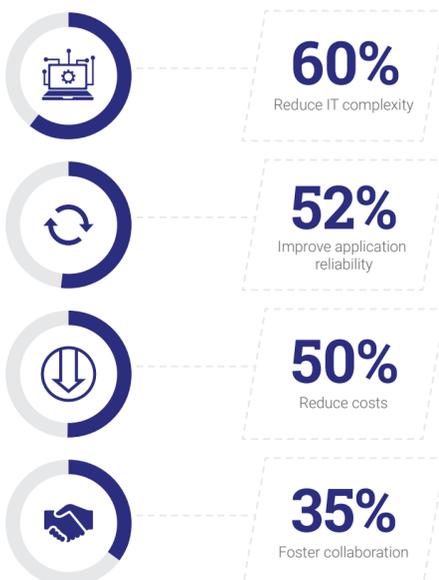
A survey by TechValidate and Zscaler™

TechValidate, on behalf of Zscaler, surveyed 250 U.S. and European organizations that had deployed Office 365. The results showed that organizations continue to struggle with the best way to deploy Office 365. Faced with issues like network congestion and user dissatisfaction, they're seeking infrastructure improvements so they can get the most out of Office 365.

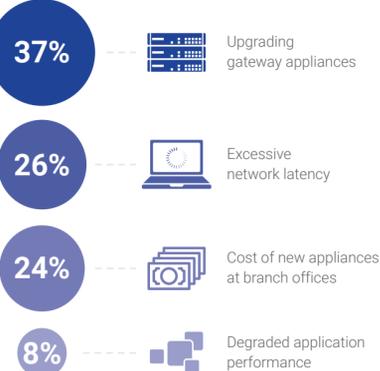
Here are some key findings:

## Top reasons companies are embracing Office 365

As an application suite that touches almost everyone, there are many compelling business cases for migrating. Those most often cited are:



### What factors delayed your Office 365 deployment the most?



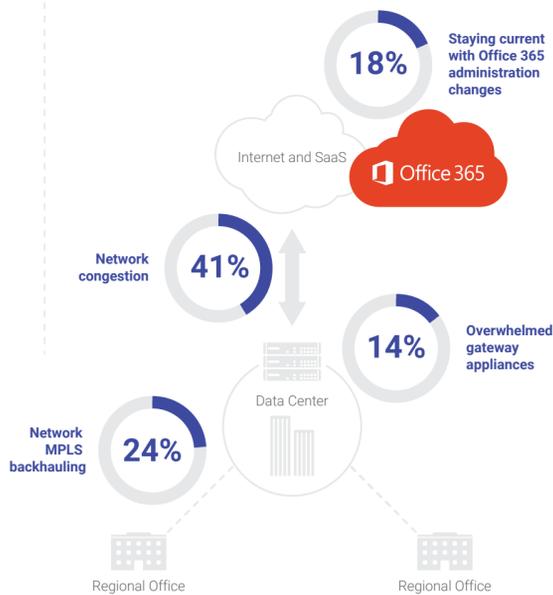
## The need for upgrades is delaying deployment

Almost 40% of respondents claimed that upgrading gateway appliances delayed their Office 365 deployment the most. Persistent Office 365 connections strain appliance capacities and often require more upgrades than anticipated.

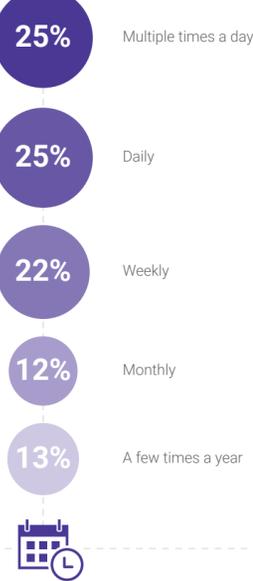
## In spite of upgrades, congestion is hampering user experience

More than 40% said that network congestion is a major factor impacting their Office 365 user experience. It's important for this traffic to quickly reach the Microsoft cloud, but that's difficult with legacy networks, as reflected in the answers of 79% of respondents.

### What factors are impacting user experience the most?



### How often does your IT department experience network performance issues related to Office 365?



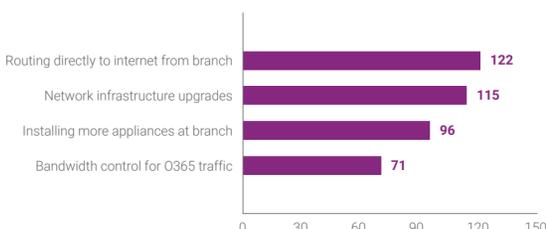
## IT organizations are also struggling with more network-related issues than expected

Office 365 significantly increases network utilization and low-latency applications like Skype for Business bring urgent attention to issues like slow application performance and dropped connections. Half of respondents reported daily issues.

## Companies are looking for better ways to connect to Office 365

Nearly half of respondents are exploring the use of direct internet connections, the approach that Microsoft recommends, and a third are looking at bandwidth controls. Both of these strategies are key to improving the user experience.

### How organizations are trying to improve performance



## Zscaler, the world's largest security platform built for the cloud,

helps organizations overcome obstacles like these so they can successfully migrate to Office 365. Zscaler simplifies deployment and administration, provides a fast user experience, and eliminates the cost of gateway security appliances.

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