

Official

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To whom it may concern,

In 2020 Zscaler engaged NJOY SECURITY to conduct two IRAP Assessments of the Zscaler Internet Access (ZIA) and Zscaler Private Access (ZPA) cloud solutions.

The first IRAP Assessment examined ZIA and ZPA's compliance with the Australian Government Information Security Manual controls at the level of "Official" and the second IRAP Assessment was conducted at the "Protected".

As required by the Information Security Manual (ISM) and IRAP Policy & Procedures, NJOY SECURITY validated Zscalers control implementation in order to ensure that Zscaler had:

- identified all applicable "Protected" ISM controls;
- developed appropriate policies which support the protection of information that is processed, stored or communicated by ZIA and ZPA;
- developed the documents specified by the ISM.

NJOY SECURITY subsequently compared Zscalers ISM security control posture as validated by the IRAP Assessment, against the Australian Prudential Regulation Authority (APRA) requirements as specified in Prudential Standard CPS 231 on "Outsourcing" and Prudential Standard CPS 234 on "Information Security".

Prudential Standard CPS 231 requires APRA-regulated entities to perform due diligence and apply sound governance and risk management practices to their outsourcing of a material business activity, including via their use of cloud services.

From July 2019, APRA-regulated entities also need to comply with Prudential Standard CPS 234 which requires them to maintain an information security capability commensurate with information security vulnerabilities and threats.

APRA-regulated entities who have a third party managing their information assets have until the earlier of the next contract renewal period with that third party or 1 July 2020 to comply with CPS 234.

In order to assist APRA-regulated entities better understand how their use of ZIA and/or ZPA services could help them meet APRA's prudential standards relating to outsourcing and information security, Zscaler engaged NJOY SECURITY to analyse the results of the IRAP Assessment to the requirements specified in CPS 231 and CPS 234.

The results of this analysis are documented in a whitepaper titled "*ZScaler Enterprise Cloud User Guide to Financial Service Regulations In Australia*", and two associated Addendums that relate to Zscalers use of AWS and Zscalers own infrastructure.

For further information on IRAP in general, please contact [Mr. Nathan Joy](#) (IRAP Assessor:1037).

Regards

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