MANAGING HUMAN RISK WITH ZSCALER & LIVING SECURITY

The majority of cybersecurity incidents are the result of human error. No matter how many times employees are trained or phished or new technology is deployed, it all comes back to the people. How can human risks be managed, resulting in a more secure environment for the enterprise?

Zscaler and Living Security have partnered to protect employees by providing a tightly integrated human risk management platform. Zscaler and Living Security customers realize the benefits of secure internet and SaaS access, secure private access, and human risk quantification, enabling them to reduce risk by providing greater visibility and control.

Zscaler + Living Security = Human Risk Management

By decrypting traffic, Zscaler’s high-fidelity logs provide visibility into user activity. This deep visibility allows Living Security to provide user training based on risk. The integration with Living Security is simple, fast, and reliable. Through Zscaler Cloud NSS, logs are sent directly from the Zero Trust Exchange into the Living Security platform.

Living Security leverages Zscaler telemetry and correlates them with other data sources to provide a complete view of risk.

The tight integration between Zscaler and Living Security provides complete visibility into human risk, supporting risk-based decisions. These decisions can include:

• launching training from Living Security,
• sending a communication via email, Slack, or MS Teams, or
• adjusting a policy within Zscaler

““What is overwhelming our security organizations is the risky human behaviors and daily human failures, not the big, notable incidents. These smaller missteps are happening millions of times a day and if you want to lower the onerous demand on your security team, you need to focus on Human Risk Management.”

- Dan Walsh, CISO, VillageMD
**Integration Features**

Through a seamless integration, Living Security ingests, analyzes, and quantifies risk on user behaviors and events generated by Zscaler. This integration also allows Living Security to correlate events and behaviors sent by Zscaler with other telemetry sources including identity and access management, email security, data loss prevention, and endpoint security for full visibility into your human risk landscape.

**Seamless Data Aggregation**

Automatically aggregate data from Zscaler through secure APIs and correlate events and activities to get a holistic view of employee behaviors. These risks are quantified and actionable with data-driven insights.

**Distinguish Real Threats with Human Risk Index & Scores**

Our proprietary Human Risk Index and Scores make obvious the riskiest individuals and attributes susceptible to risk. The proprietary, patent pending algorithms and contextual attributes specific to various roles reduce false positives and pinpoint genuine threats.

**Real-Time Visibility**

Get instant access to real-time human risk scores and insights across your organization with an intuitive interface that ensures that your security operations team can monitor and prioritize events effectively, allowing for proactive risk mitigation.

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**About Living Security**

Living Security, the global leader in human risk management, transforms human risk into proactive defense by quantifying human risk to engage the human with relevant content and communications to truly change human behavior. Living Security solves the challenges of human risk through risk identification, awareness and training, and risk reduction all through an integrated platform. Living Security is trusted by security-minded organizations like MasterCard, Verizon, Biogen, AmerisourceBergen, Hewlett Packard, and more. Learn more at [www.LivingSecurity.com](http://www.LivingSecurity.com).

**About Zscaler**

Zscaler accelerates digital transformation so customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SSE-based Zero Trust Exchange is the world’s largest in-line cloud security platform. Learn more at [www.Zscaler.com](http://www.Zscaler.com).