

CASE STUDY

Heritage Crystal-Clean

Heritage-Crystal Clean, Inc., headquartered in Elgin, Illinois, is a publicly held environmental services company concentrating on servicing the automotive repair, commercial and industrial marketplaces.

The Challenge

Faced with the challenge of securing 60 Internet gateways, Heritage-Crystal Clean originally deployed a traditional URL filtering solution. This centralized architecture, which handled requests from all 60 locations, created re-routing latency and offered no comprehensive reporting solution. The technology offered little flexibility—IT was forced to either allow a website or block it entirely. It could not protect against newer threats, such as active content imbedded in legitimate web sites, unless it blocked those legitimate sites altogether. Finally, mobile users were left entirely unprotected.

The Solution

Heritage-Crystal Clean leveraged Zscaler's web security SaaS (Software as a Service) to mitigate risk, reduce cost and enforce company policy. Each of the 60 Internet gateways simply forwarded Internet-bound traffic to Zscaler for policy enforcement and malware inspection. Zscaler's Global Distributed Network of cloud nodes delivers fast response time by reducing re-routing latency. Policy and log management, however, is centralized, simplifying Heritage-Crystal Clean's administration and reporting.

Moreover, Heritage-Crystal Clean is now able to effectively protect against emerging Web 2.0 threats such as malicious active content, botnets and phishing attacks. It can also create flexible policies for different users at different locations.

The Zscaler Difference

More sophisticated, more comprehensive security

Heritage-Crystal Clean can protect employees across all locations—including mobile users—against advanced Web 2.0 security threats. It can effectively enforce business policy for Internet access for users at various locations by creating granular and flexible policies.



THE CHALLENGE

- Web security SaaS is easy to deploy across 60 sites
- Policy management and reporting is centralized providing aggregate real-time visibility across all sites

SOLUTION EVALUATION

- Legacy centralized URL filtering solution introduced latency
- Granular policy controls were not possible

THE ZSCALER DIFFERENCE

- More sophisticated, more comprehensive security
- Better performance, lower TCO

Better performance, lower TCO

By backhauling traffic from 60 gateways to a centralized location, Heritage-Crystal Clean wasted valuable bandwidth and created re-routing latency. Zscaler's distributed network enables the corporation to lower bandwidth costs and significantly reduce latency, saving the company's time and money.



WHY IT MATTERS

Crystal Clean is clearly focused on their customers and their needs. They use effective and environmentally conscious solutions to make a difference.



“Zscaler's cloud SaaS approach has allowed us to monitor, define, and enforce web security policies for all web enabled devices in our corporation, not just the ones attached to our network. Seamless integration, agent-less implementation, and service performance were key when deciding on Zscaler.”

– Matt Fields, IT Operations Supervisor,
Heritage-Crystal Clean

About Zscaler

Zscaler is transforming enterprise networking and security with the world's largest Direct-to-Cloud Network, which securely enables the productivity benefits of cloud, mobile and social technologies without the cost and complexity of traditional on-premise appliances and software. The Zscaler Direct-to-Cloud Network processes daily more than 10 billion transactions from more than 10 million users in 180 countries across 100 global data centers with near-zero latency. Learn why more than 4,000 global enterprises choose Zscaler to enable end-user productivity, enforce security policy and streamline WAN performance. Visit us at www.zscaler.com.

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